

"Don't Travel Alone ~



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Website: www.mytravelservicesunlimited.com

Travel With Someone You Trust"



Insert You Here!

X

Welcome

We are so excited to have you as a part of our family! Now that you are a member you have access to the best pricing in the industry! All we want is for you and your family to have happy, carefree and memorable vacations. We look forward to planning and hearing all about your travels! Give us a call and we will make all of your vacation dreams come true!

Mission:

Our Mission is to add happiness to the people's lives with whom we have the fortunate opportunity to come into contact. We look forward to establishing long lasting relationships built on trust, competence and respect with all your vacation needs. It will always be our goal to positively promote the vacation industry through our professionalism and quality of service, and to know that we accomplish our success one client at a time.

Our Goal Is To:

- Offer our members the best in vacation and travel values
- Make Reservations Simple
- Give 5 Star Customer Service

Getting Started

In your welcome packet there are several forms to be filled out and sent back:

- Client Profile
- Family Plan Listing
- Travel Survey

We have also included a self addressed stamped envelope for your convenience as well as your member card.

Throughout this booklet you will find information on how to use your membership and other spectacular benefits you will be able to use!

Please take a moment and fill out the forms listed above, we will be able to better serve you once we have received them.



Using Your Membership

Making A Request

When you are ready to make a request you should be by contacting us by phone at 1-866-233-0088 or email at info@mytravelservicesunlimited.com. A receptionist will promptly answer the phone and ask you for your member number. Information you will need to have regarding your are:

- Dates? Are They Flexible?
- Location
- How Many People Are Going?
- Type of Accommodations? (ex. Condo, Hotel, Cruise, All-Inclusive)
- View Preference? (ex. Oceanfront, OceanView, Garden View, etc.)
- Special Amenities? (ex. Sauna, Indoor Pool, Fitness Center, Tennis Courts)
- Special Needs? (ex. Floor Preference, Wheelchair Accessible,)

Best Number To Contact You At? Preferred Email?

Who To Contact?

What To Expect After Placing Your Request

Once you have placed your request it will be sent to an agent that is a specialist in the particular type of travel you have requested. The Agent will be in touch with you within 24-48 hours by phone and/or email. The agent will research your request and find the absolute best deal for you and your family. You can expect emails with pictures and detailed information as well as being able to speak with your agent one on one to personalize each item, get reviews from clients who have traveled there before and be able to book your vacation right over the phone! Our agents leave no stone untouched! We proudly boast the best customer service in the industry and certified agents with only the highest qualifications. We could never accept any less for our member than the absolute best!

Once you have booked your vacation, the information is taken by hand to our confirmation department where our experts put together a detailed confirmation which includes; Resort Information regarding check in and check out, resort amenities, resort contact information, directions from your front door to your destination, tickets, information about the surrounding area and much, much more!

A week prior to travel our Confirmation Coordinator will give you a call and go over your documents and answer any questions you may have. Once you return home you will find a cheerful welcome home and survey waiting in the mail for you. Everyone who returns the survey is entered into a drawing which takes place at the end of the year to win a free week of condo vacation! We love getting pictures from your vacations and display them in the office for all to see during destination days and customer appreciation days.

A Special Thank You

We would like to thank you for becoming a member of our family! The benefits of joining TSU are many and we're pleased to include you. If you have any inquiries please feel free to contact us anytime! We look forward to assisting you with all of your travel needs. It is always a pleasure serving you!



Now That You Have Filled Out Your PaperWork

Here Is What You Have To Look Forward To!

Amenities

If travel is a priority for your family or you want it to be one— Travel Services Unlimited will define what vacation means for you! TSU is the world's leading vacation wholesaler with access to thousands of condos across six continents. Our plan is unique in the fact that each time you travel you will enjoy substantial savings. The biggest savings for members are on luxurious condos. You can receive discounts on cruises, all-inclusives and land/air packages as well as the best available rates on hotels, airfare and car rentals.

***Luxury Lifestyle-** Travel often, spend quality time with family and friends and play more on vacations. Membership changes both the way you vacation and the way you live your life.

***Flexible Travel-** Plan your retreat where you want, when you want. With Travel Services Unlimited you have access to condos across the world, hotels, cruises, all-inclusive getaway's and more!

***Variety & Choice-** Visit over 10,000 beaches, mountain, city and leisure destinations world wide knowing the TSU standard awaits you there.

***Personalized Attention-** From pre-departure travel planning to arriving back at home, you will experience effortless travel knowing TSU is with you every step of the way.

***Travel Broker Concierge-**All members have access to our high level of expertise and service. Like your own private secretary, your TBC's motto is "Don't worry, I will take care of it!"

***TSU Family Plans-** This privilege allows members to enroll additional households under their member number at no additional cost, what a great gift! Those people share the privileges of the paid member.

***Hotweeks-** Available to all members these deals are fantastic! Up to 80% off, these condo listings are available daily, here on the website. Sixty day, thirty day and advanced specials are for members only..usually in excess of 500 offers from our wholesale partners weekly! Friends will be jealous!

***TSU Total Travel-** Cruises, tours, land/air packages, all-inclusive, hotels, cars, attractions...the whole shebang! See, we are not just a condo club; we do it all!

***Free Weeks-** TSU has a number of company owned units in various locations. Rather than have weeks sit empty we would rather have a member enjoy them. When available, members on our email list will receive the offer and only pay the modest housekeeping charge typically around \$99. Talk about a perk!

***Special Events-** Throughout the year TSU hosts a number of on site events to introduce our members to great savings. Recently we hosted a Cruise Day where all members were invited to come to the office, meet with our agents and representatives from various cruise lines and have the chance to book a cruise with incredible savings. Other events we host are customer appreciation days and destination days.

***Brochure Service-** We offer all of our members free brochures from any destination you are interested in. Trying to select where you would like to go? Call us and tell us what type of vacation you would like and our agents will put together a special package of brochures and have them mailed to you immediately!

***Monthly Newsletter-** On the first Monday of every month all of our members who have supplied us with an email address receive our monthly newsletter where you can read in-depth interviews about our agents, find exciting information about new destinations and play games to win prizes such as; \$100 off a condo vacation, gift cards to merchants such as Walmart and Starbucks, and even one whole year with no annual service charge! You can't beat that!

***Last Minute Offers-** Twice a week members receive last minute offers via email! These offers include condos, all-inclusives and cruises! All offers are first come, first served so keep your eye on your email for great savings!

Frequently Asked Questions

When does my membership begin?

You are entitled to your membership benefits once your application has been received and processed by Travel Services Unlimited. This process can take up to seven (7) business days after joining.

How far in advance should I request a condo?

Reservations may be made up to one year in advance or as soon as seven (7) days prior to the check-in date. Resorts are booked on a space available basis. The more time you allow on your request, the better your chances of receiving your choice destination and travel date. Travel Services Unlimited recommends reserving a condo at least 60-90 days in advance of the preferred arrival date. A 90-120 day advance notice during peak season and 180 days for holiday and/or special events, i.e. Mardi Gras, New Orleans, Cinco-Mayo in Mexico, the Running of the Bulls in Spain, World Series, etc., is highly recommended.

Where are all the condos located?

Wholesale condos are located throughout the U.S and worldwide. We have access to thousands of wholesalers through various affiliations. There are certain destinations where expensive condo leases do not benefit our members. In those places the travel agent would find you the best available rate through one of our many resources. Unfortunately places like Raleigh, NC, Colby, Kansas or Dallas, TX would not be at a wholesale rate. People mostly purchase a second home or investment property in areas that attract the most tourists.

Can I travel internationally and stay in condos? Is it more cost effective?

Yes, you can travel internationally and we have access to condos all over the world. This year we have booked condo vacations in Italy, France, England, Ireland, Canada, the Caribbean and the Czech Republic. In most places, it is cost effective to rent a condominium. Your travel agent would compare the price with a land/air package and offer them both to you.

What terms and conditions can I expect when booking a condominium?

You will receive a list of the terms and conditions with your confirmation. You are responsible for signing the terms and conditions and returning them to us before travel. Below is an example of some of the terms and conditions listed.

- * Most of our condo accommodations are privately owned dwellings and neither the Agent nor the owner shall be responsible for providing additional furnishings not available presently in the unit. **THERE ARE NO REFUNDS FOR ANY MALFUNCTIONS IN EQUIPMENT, POOLS, TV, VCR, ETC.** Should any equipment malfunction, we will make every effort to have it corrected as soon as possible.
- * Guests are responsible for any damages which occur during the guests' period of occupancy, excluding normal wear.
- * Some resorts require a security deposit that can range from \$50 - \$500.
- * Maid service is generally provided once a week before occupancy.
- * Travel Services Unlimited. Is not liable for injury, loss or damage to persons or property for any reason.
- * TSU will make no refunds for hurricane evacuation.
- *In the event a reserved accommodation becomes unavailable for rental use, we reserve the right to substitute a comparable accommodation, if available, or grant a refund of your payment without further liability.

For more Frequently Asked Questions

Please Visit Our Website At:

www.mytravelservicesunlimited.com

Testimonials

"One year ago we moved to Illinois. For our first time ever we were living outside the South. This past December, I slipped on invisible ice in my driveway and sprained my ankle on the first day we had wintry weather. After a week of freezing in ice and snow, I emailed Travel Services Unlimited. I was ready to agree to my husband's request to take our four kids to Orlando, FL during their Christmas break.

Soon I felt I had a new friend in our travel consultant Ashley. She contacted me regarding at least three different properties for us to choose from. We finalized our trip 10 days before Christmas Day. Our kids received a present beyond their dreams!

My husband and I put clues in a large gift box for our children, ages 3, 5, 7 and 9. We included Mickey Mouse ears and Disney hats, musical plush Disney characters and a Disney vacation planning DVD. We saved that present for last. Our kids had to wait for our cameras to start rolling, so they knew it must be big. They tore into the big box and tossed wrapping and packing paper in all directions. When they reached the clues, they were puzzled because they recognized their ears and hats. We told them to guess from the contents what their real present was. Of course they got it right! We packed on Christmas day and left the next day.

The resort property and service were superb! We were only a few miles from Disney Magic Kingdom & close to Sea World as well. Our itinerary included an evening at Downtown Disney, a day each at Disney Magic Kingdom, Sea World, and Disney Animal Kingdom, New Year's Eve at Disney Hollywood Studio, New Year's Day back at Magic Kingdom, and finally a day of rest at the Wyndham to enjoy our resort pool.

My family has a habit of sharing our favorites. I asked each family member what his / her favorite Orlando vacation moment was. My husband's favorite moment was getting soaked by Shamu at Sea World. Our children noted riding Star Tours and playing Toy Story's Midway Mania at Disney Hollywood Studio, riding the Thunder Mountain Railroad and visiting the Haunted House in Magic Kingdom, playing in the Dinoland Boneyard at Disney Animal Kingdom. I enjoyed swimming outdoors in 70-to-80 degree weather, 40 degrees warmer than Illinois, in December at the Wyndham pool!

However, my favorite moment was during our fourth day in Orlando. All four kids were still excited. We visited Disney Animal Kingdom. We took our children, under their protest, from exploring Dinoland to relax during Finding Nemo: The Musical. As the show began, it drew my children's attention into its underwater world. My children were still, little or no fidgeting from even the 3-yr-old. The wonder and joy on my children's faces was contagious, and I caught it, too. That moment defined our priceless vacation!

Thank you, Ashley and the rest of the TSU staff! It was so easy to contact you and work out the details of our resort stay by email, phone and snail mail. The wholesale price was a great value for a quality resort. TSU made this vacation possible. We had a New Year holiday to remember for a lifetime!" - Amy B. & Family



We had a great trip. Everything went very well. The room was nice and we thought Sunrise Beach Resort was a fantastic place overall. The staff members were good folks and very helpful with any questions that we had. I don't see how you guys could have done any better! TSU's staff found the condo for us and my agent was amazing to work with. She answered any questions I had and I am looking forward to next year. - Rick H.

"Our vacation was great! We all loved it! The condo was beautiful and right on the ocean. We love the Myrtle Beach area. There was so much to do. Thanks again and I can't wait until our next vacation!"

Your service was impeccable!- Norman & Regina B.

Travel Services Unlimited

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