



1605 W. Wilson Street
Suite 115
Batavia, IL 60510

Plan to Go Deposit/Research Fee Agreement

By signing this form, I have acknowledged that it has been explained to me in full that DJM Travel & Cruise, Inc. / DJMTRAVEL.com will charge me a research fee of \$_____ that is applied towards my travel. I also understand that if I do not book with DJM Travel & Cruise, Inc. / DJMTRAVEL.com that this fee will not be refunded to me. It is also my understanding that if I find a better deal than that given to me by DJM Travel & Cruise, Inc. / DJMTRAVEL.com, that I must show proof and give them an opportunity to book the same deal.

Card member Name: _____ Card Type *Visa / Master / Discover / Amex*

Credit Card # _____ Expires _____ Security Code _____

Billing Address: _____ City: _____ State: _____ Zip _____

Home Phone (____) _____ Cell Phone (____) _____

E-mail Address for Invoice and E-Documents: _____

Signed: _____ Date: _____

Information about Our Plan To Go Research Fees:

1. There are two reasons we are now charging research fees. One is so that we can eliminate those who are just shopping so we may spend quality time on those who are serious about booking a trip with us and taking advantage of our discounts and professional services.
2. A Travel Agency is a very unique business. The better that we do our job of finding the lowest fares, the least expensive hotel and car rental rates, and the most vacation travel for your dollars, the harder we must work and the less money we make. When tickets are written, but then the trip is cancelled and refunded, DJM Travel & Cruise, Inc. / DJMTRAVEL.com refunds our entire commission back to the airlines, hotel, car, tour operator, or cruise line. We have done a lot of work, but end up making nothing for our efforts. Common sense suggests that a serious business can not operate losing money on every transaction. All too often these days, the commissions we earn do not cover the cost of the services we provide. Rather than compromise the quality of our service and the caliber of our personnel, we have decided to offset specific expenses with service fees. In this way, we can continue to pledge that when you book with us, you will receive the excellent service to which you have become accustomed.

Planning a trip today can be time consuming and confusing. Your travel agent is a dedicated, hard-working professional who not only arranges the various components of your vacation, but also provides a host of other valuable services that save you time and money.

Respectfully,
The Agents and Management of DJM Travel & Cruise, Inc. / DJMTRAVEL.com