

Explorer of the Seas - Feb 7, 2015

Frequently Asked Questions



Royal Caribbean
INTERNATIONAL



Thank you for your interest in cruising with Ira!

You will be sailing on the beautiful Explorer of the Seas.

The Explorer of the Seas is home to an array of innovations that will give you the cruise vacation you desire. The Explorer of the Seas will be your home for 6 days of fun & dancing!

A little about the Explorer of the Seas

137,308 GT | Passenger Capacity of 3,114

4 pools (including the Solarium, an adults only retreat) | 6 whirlpools | fitness center

High-end complimentary entertainment such Broadway -style productions & ice-skating shows

9623 sq. ft. Vegas-Style Casio Royale with 2287 slots and 16 tables

15 bars, clubs and lounges that never have a cover charge



1. **How do I sign up?** Contact Advantage Cruises & Tours at one of the following:

Toll Free Phone: 1-866-824-1613

Email: CustomerService@advantagecruises.net

*If you have special needs it is important that you notify us upon making your reservations.

Your Advantage Pricing		
Promenade	Category PR	\$602 pp
Ocean View	Category I	\$622 pp
Balcony	Category E1	\$802 pp

2. **What is the deposit?** The deposit is \$200 per person and can be paid by credit card, cash, check, or bank transfer.
3. **When is the rest of my payment due?** Final payment is due November 17th, 2014.
4. **Do you offer Travel Insurance?** Yes, we offer and highly recommend Travel Insurance/Trip Cancellation Insurance. The insurance we offer is provided by Travel Insured. The price of Insurance ranges from \$89.00 - 114.00 and is determined by the cost of your trip. By purchasing insurance you are protecting your cruise investment.
5. **Do I need a Passport?** The following requirements are for sailings from a United States port to the Caribbean, Bahamas, Bermuda, Canada/New England, Hawaii, Alaska, Panama Canal and Mexico.

United States and Canadian Citizens MUST have one of the following:

A valid United States or Canadian passport. For additional United States passport information visit the United States Department of State travel information website or the Passport Canada website. You may also contact VisaCentral (a CIBT Company), a fast and easy solution for all your U.S. passport needs. VisaCentral can obtain passports in as little as one day. Contact VisaCentral online at www.visacentral.com/royalcaribbean or call 800-858-8579. Be sure to reference Royal Caribbean account 44988 for reduced service fees.

Exceptions:

United States citizens on cruises that begin and end at the same port in the United States can use a original government-issued picture ID (i.e. driver's license) AND an original government-issued birth certificate or original Naturalization Certificate.

Minors under the age of 16 will be able to present either an original government-issued, original or certified copy of his or her birth certificate; a Consular Report of Birth Abroad

Issued by DOA; or Certificate of Naturalization issued by United States Citizenship and Immigration Services.

Advantage Cruises & Tours recommends you travel with a Passport.

All Other Nationalities MUST have the following:

Passport from your home country.

AND -

Multiple entry United States visa (if applicable).

All non U.S. or Canadian passport holders should contact the Embassy (Consular Services) of each country on your cruise or VisaCentral for specific visa requirements, information, forms and fees for your nationality. Visit VisaCentral at www.visacentral.com/royalcaribbean or call 800-858-8579. Be sure to reference Royal Caribbean account 44988 for reduced service fees.

It is the responsibility of the guest to identify, obtain and present necessary visas before the start of their cruise vacation. Requirements vary based on the guest's nationality and countries visiting during the cruise.

6. **What if I change my mind and want to cancel?** We understand things happen. If you cancel before final payment you will get a full refund minus a \$25.00 per person administrative fee. After final payment, the fees will be calculated based on the date you cancel and how close it is to the cruise. If you have purchased Trip Cancellation Travel Insurance, and you are canceling for a medical reason, we will assist you in filing a claim and get your cancellation fees refunded.
7. **What are the dining options?** You can dine anytime you want. This is your vacation. The Explorer of the Seas offers traditional dining at 6:00pm (Early Dining) and 8:30pm (Late/Second Dining). There is also a My Time Dining Option, giving you the flexibility to dine in the main dining room from 5:30pm - 9:30pm when you want, with who you want. You can either make a reservation for the time you want or simply show up when you want. (If you select My Time Dining, you will need to pre-pay your gratuities before you sail. Gratuities are \$60.00 per person).

Other dining venues include:

Windjammer Market Place - a casual, buffet-style dining area with an array of different food choices and open for breakfast, lunch, and dinner; Jade Sushi, an Asian-fusion

restaurant; Cafe Promenade for coffee and pastries/snacks; Portofino, an Italian restaurant; room service; and even a Johnny Rocket's and Ben & Jerry's.

8. **Can I sit with my friends at dinner?** Yes! When making reservations for the cruise, tell the agent (or write it down on your booking sheet) who you want to dine with.
9. **I will be flying into Florida for the cruise. Any suggestions?** Yes! we recommend you fly into Orlando International Airport and that your flight arrive before _____. When making return flights, we recommend you don't depart before 12noon. We can arrange your transfers to/from the cruise terminal in Port Canaveral from/to the airport for the cost of _____.
10. **Can you help me with a hotel reservation before or after the cruise?** Yes! Our experienced staff can make your hotel reservations. Advantage Cruises & Tours is a full service travel agency.
11. **How many dance workshops will there be?** There will be multiple dance workshops with Ira throughout the cruise. 30 days before the cruise you will receive an agenda of activities including the location to check in on the cruise for your "all access" wristband. All workshops and private cocktail party will be limited access to the people that have booked this cruise thru Advantage Cruises & Tours.
12. **I have more questions.** No worries. You can either send us an email, Facebook message, or give us a call. Our contact info is:

Toll Free Phone: 1-866-824-1613

Email: CustomerService@advantagecruises.net

Facebook: <https://www.facebook.com/AdvantageCruises>



*Now with two locations
to serve you better!*



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