

SWAN HELLENIC

RIVER CRUISES 2012

Departures from April – September



The Rhône • The Danube
The Rhine • The Moselle & Rhine



WELCOME TO SWAN HELLENIC RIVER CRUISING



Our 2011 rivers programme on the Danube, Rhône and the Rhine were enthusiastically received and quickly sold out. The 2012 rivers programme has therefore been expanded and, in 2012, will include two cruises on the Danube, six

on the Rhône, one on the Rhine and a new itinerary along the Moselle & Rhine valley.

This new Moselle & Rhine itinerary has great appeal, including as it does the city of Trier – founded by the Romans in 16BC – dynamic cities such as Bonn and Cologne and quintessential wine towns such as Cochem.

As in 2011, Swan's 2012 river cruises are focused on the months of May, June and September when temperatures are comfortable and the cities, towns,

churches, museums, vineyards and countryside visited extend a quieter welcome.

Our relationship with A-ROSA is now well established and we continue to receive many favourable comments regarding both the standard of the river cruisers and the quality of the on board experience.

We look forward to introducing you to the many and varied delights of a Swan Hellenic river cruise in 2012, travelling in comfort and style through the heart of Europe, in the company of a renowned Swan Hellenic Guest Speaker and an on board Swan Hellenic team.

Kind regards

A handwritten signature in black ink that reads "Jeffrey Sterling". The signature is fluid and cursive, with a stylized flourish at the end.

Lord Sterling, Chairman



RIVER MOSELLE, Near Cochem

A WEALTH OF HISTORY, BEAUTY AND CULTURE



Swan Hellenic is delighted to bring you an exciting choice of river cruises for 2012. Our long established and unique brand of discovery cruising, coupled with A-ROSA's superior fleet of river cruisers, means you can enjoy discovering the heart of Europe with many of the ingredients that mark out Swan's traditional ocean-going cruises.

Each river cruise will be accompanied by your own on board Swan Hellenic team – comprising a Cruise Director and Excursions Manager – and you'll travel with a eminent Swan Hellenic Guest Speaker whose talks will unlock the secrets of each fascinating river.

A carefully designed shore excursion programme makes the most of each city and town visited and is included in your cruise fare. Depending on your choice of river cruise, your shore excursion programme will include visits to cities, monasteries, churches, museums, historic sites and scenic drives through stunning scenery. In many places your A-ROSA river vessel will berth within easy walking distance of the riverside towns and villages allowing you to explore at leisure.

Your cruise fare also includes air travel (or train travel on the Rhône and Rhine cruises), all meals on board and all gratuities on board and ashore.

Whether you choose to cruise with us on the Rhône, Danube, Rhine or on the Moselle & Rhine, you can be sure of a memorable river cruise with Swan Hellenic.

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ROMAN ARENA, Arles

LIMITED PROGRAMME

Our 2011 River Cruises proved extremely popular and sold out over six months prior to departure. Therefore early booking for 2012 is advised.





DISCOVER THE VERY HEART OF EUROPE



The joy of travelling through the heart of Europe by way of its rivers and waterways is sometimes overlooked, but when you find a combination of destinations, variety and value that match Swan's cruise philosophy in places full of history and interest, the mix is bound to prove irresistible. With cruises that follow the Danube, the Rhône and the Rhine and a new cruise that combines the Moselle & Rhine, Swan's River Cruises offer a cruising holiday without equal.

A river cruise allows you to discover cities, towns and landscapes all from the comfort of your river cruiser. Unpack just once, and then sit back and enjoy the comfortable surroundings of your beautifully appointed A-ROSA river cruiser, as some of Europe's most breathtaking landscapes unfold before your eyes.

Stops along the river are carefully planned. In most of the places you'll visit, you'll step ashore in the heart of great cities or just a short drive from a wealth of attractions and surprises. Each new day brings its own special highlights, ranging from the finest art and architecture, historic sites and magical landscapes, intriguing folklore, food and – of course – wine.

THE RHÔNE

Sailing along the Rhône you'll visit historic centres such as Avignon and Lyon as well as smaller – but no less important – towns such as Viviers near the Ardèche. Step ashore to explore the Benedictine Abbey at Cluny and discover great Roman legacies – be they steps away in Arles or on a short drive through Provençal villages to the magnificent Pont du Gard. As you head south, olive groves and lavender will clothe an ever changing landscape.

THE DANUBE

Your river cruise on the Danube includes iconic cities such as Vienna and Budapest

but also features unfamiliar destinations such as Esztergom and Bratislava, each with a distinctive historical and artistic heritage. While learning about Magyar legacies and Habsburg ambitions, visit palaces linked with Imperial houses, summer retreats hidden amid idyllic woods and powerful, Baroque monasteries.

THE RHINE

A river cruise on the Rhine combines unsurpassed natural scenery – including the renowned Rhine Gorge and the Lorelei rock – with visits to European cities such as Strasbourg, at the crossroads of Europe, historic Speyer, Basel and its many museums and Breisach with its mighty fortress central to controlling the Habsburg lands scattered along the river.

THE MOSELLE & RHINE

Highlights of your Moselle & Rhine cruise include visits to Trier, the oldest city in Germany and a key city in the Western Roman Empire, a visit to Stoufen Castle in Koblenz, city tours and walks in Bonn and Cologne (with an option to visit the Roman Germanic Museum in Cologne) and a supplementary wine tasting in Rudesheim.



RHINE VALLEY, Germany

TRAVEL IN COMFORT AND STYLE

Each one of A-ROSA's sophisticated fleet of river cruisers has been designed with Europe's great rivers in mind. That's why all the public rooms, all of the cabins – not to mention the spacious decks – make the best of the views you'll enjoy.

On board, the atmosphere is relaxed and congenial. Attentive staff wait at your table and bring you drinks on deck. Menus offer a mix of regional and international dishes. There are no sittings or seating plans and the dress code is informal. Most surprising of all is the space you'll find on board, with airy lounges and restaurants and a range of amenities you'd only expect to find on much larger ships.



MV A-ROSA BRAVA, Restaurant




MV A-ROSA BRAVA, Cabin



MV A-ROSA, Whirlpool

INCLUSIVE VALUE

As you settle in on board, gazing out, you'll feel at one with the river and the ever evolving landscape. With the courteous, attentive staff to look after your every need and a wealth of distractions around you, it's also good to know you'll be enjoying that outstanding Swan value appreciated by our loyal passengers. Remember, the price includes all meals, as well as all gratuities on board and ashore.

A large background image of a chef in a white uniform cooking in a kitchen. In the foreground, a dark silhouette of a person's head and shoulder is visible on the left. The chef is focused on his work, stirring ingredients in a large pan. The kitchen is well-lit and features various cooking utensils and ingredients.

Among the finest in their class, A-ROSA ships exude quality in their design, their engineering and finish. With space and facilities that belie their size, each of the fleet's river cruisers – *Stella*, *Riva* and the most recent introduction, *Brava* – features a wealth of surprises on board.

START AT THE TOP

Up top is a spacious Sun Deck, a wonderful vantage point from which to take in grand cityscapes like those of Budapest, the vineyards of the Rhône or the wooded hillsides of the Rhine topped with their sentry castles.

Sit back and watch the views drift by, take a dip in the pool, try a giant game of chess, a round of shuffleboard or practice your golf skills on the putting green. While away the hours on a deck lounger, shaded by your own sun canopy or dine al fresco on deck.

SPACE THAT SURPRISES

Indoors, picture windows add to the feeling of space. You'll find a surprising range of recreational facilities. The airy surroundings of the day lounge include a bar and a small library.

There's a health spa and a fully equipped gym, and a sauna that looks out over riverside views. You might try a steam bath, a massage or a fitness routine designed around you.

TREAT YOUR PALATE

Your table awaits in the restaurant. Accomplished Chefs de Cuisine prepare Mediterranean salads, classic dishes, grills and fresh fish. Some evenings feature international and regional specialities with a wine list to match.

One of the latest additions to the fleet, *Brava*, offers an even wider range of options: restaurant, a buffet with display cooking, an inside/outside bar, a wine bar and outdoor restaurant.

COMFORT AND STYLE

Stella features 86 outside cabins in four categories, *Riva* and *Brava* each feature 100 outside cabins, again in four categories. Elegantly furnished cabins feature crisp, contemporary design touches and colours that add to the feeling of space. They all have television, telephone and individual, adjustable, climate control. Depending on your grade of cabin, you'll have twin portholes, a panoramic window or your own French Juliette balcony.

RENOWNED GUEST SPEAKERS

A Swan Hellenic river cruise takes you closer to the heart of Europe, making it easier to discover the heart and soul of each city and landscape. Thanks to the insights of your on board Swan Hellenic Guest Speaker, and to expert guides ashore, you'll have a much more rounded appreciation of the history, art and architecture that surrounds you, and a more in-depth understanding of the many themes explored.

With Swan's distinctive approach to discovery cruising, you'll enjoy an inclusive programme of shore excursions and stimulating talks from your Swan Hellenic Guest Speaker, all included in your cruise fare.

On the Rhône you might hear about Roman campaigns to the South of France or why the papacy chose Avignon. Along the Danube, you might explore the origins of Baroque art and architecture, stories behind the Habsburg rulers and gain insights about the Cold War. Then, on the Rhine, learn about finds that date back to Neolithic man, military campaigns fought over the Alsace region or the story behind Martin Luther and the Diet of Worms. On the Moselle & Rhine you might hear about the Romans and the building of Trier and how the Rhine and Moselle once formed part of the boundary of the Roman Empire.

Military historians, eminent historians, clerics and former diplomats may all feature, depending on your cruise. More information about the personalities you'll meet on board appears in the following pages.

MUCH MORE THAN JUST SIGHTSEEING



INCLUSIVE EXCURSION PROGRAMME

With Swan, an inclusive shore excursion programme is central to the experience and included in the price of your holiday. Depending on your itinerary, we offer a full programme of tailor-made palace visits, wine tastings, city walks, museum visits, concerts, scenic cross-country drives and more, all with the services of English-speaking guides (some excursions may be subject to additional charge).

A HOST OF EUROPEAN DELIGHTS

Highlights of our Rhône cruise include walking tours in Lyon and the wines of Beaune and Mâcon. Visit the great medieval abbey of Cluny, the Roman amphitheatre at Arles, or the Papal Palace in Avignon and enjoy scenic drives through lavender fields to the Pont du Gard.

In Austria discover Baroque Melk Abbey, Vienna's Schonbrunn Palace or the castle that once held Richard the Lionheart prisoner at Dürenstein. You'll discover Esztergom, the Hungarian city where St Stephen was born, and Gödöllő where Emperor Franz Josef and his beloved Sissi spent their summers.

Cruise the Rhine passing the renowned Rhine Gorge and the Lorelei rock. Ashore visit Strasbourg, at the crossroads of Europe, discover historic Speyer, the museums of Basel and, in Breisach, enjoy panoramic views across to the Vosges mountains.

Highlights of our Moselle & Rhine cruise include a walking tour of Roman Trier, with an option to visit Stoufenfels Castle in Koblenz, city tours and walks in Bonn and Cologne (with an option to visit to the Roman Germanic Museum in Cologne) as well as supplementary wine tastings in Rudesheim.

With plenty of time ashore, you'll also be free to explore on your own, or to select one of a number of supplementary excursions. Full details are given in your Rivers Cruise Book sent prior to your departure.



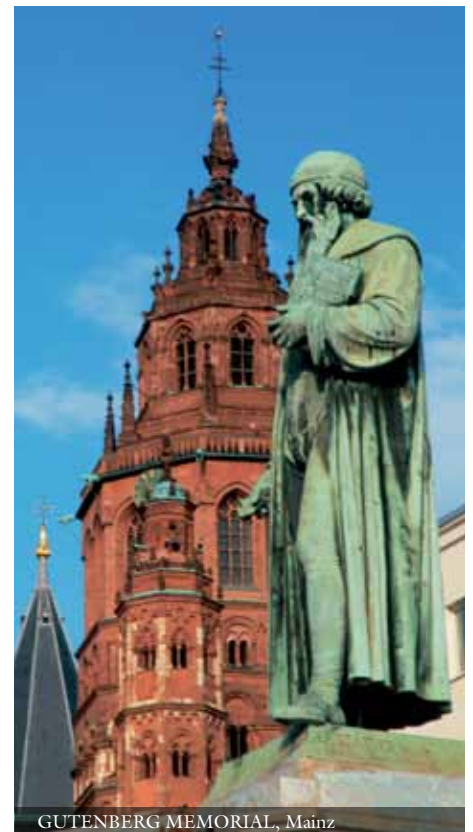
PROVENÇAL LANDSCAPE



HOFBURG THEATRE, Vienna



COLOGNE, The Rhine



GUTENBERG MEMORIAL, Mainz

WHY I LOVE THE RIVERS OF EUROPE

by Sheila Salmon, Cruise Director

I have frequently heard the comment – ‘we love cruising, but have never thought of a river cruise!’ Well, why not?

The latest generation of river cruisers are modern, bright, extremely comfortable and well equipped. Swan Hellenic is delighted to be associated with A-ROSA’s river cruise vessels, some of the most sophisticated and spacious vessels operating on the European waterways – a far cry from the converted barges which operated on the rivers when I started my river cruising career in the early 1990s!

My early experiences on the Rhine were a revelation, sailing on just one such vessel with an old Dutch Captain, Piet van Enk, who certainly looked the part with his grey whiskers and dog at his feet. I found the whole experience quite fascinating. There was so much to learn, not just the history of the pretty towns and villages along the way but also about the history of navigation on the rivers going back to Celtic and Roman times.



There was also the evolution and development of the vessels themselves, from the earliest rafts to the continuously evolving design of the latest specialist vessels designed to carry every type of cargo imaginable.

I was hooked on river cruising, and gradually, over the course of the next few years, I simply wanted to explore further, visit other towns and villages and discover the tributaries of the mighty Father Rhine.

The rivers of Europe are literally flowing history. Every settlement along the banks of the rivers could write their own story in the history books, and many have.

In consequence, there is always something to see when you cruise along the Rhine, the Danube and the Rhône.

From the romantic ruins of the castles of the Rhine, the magnificent cities of the Danube, and the luminous clarity of the light along the Rhône, there is always something to capture the imagination.

There is a serenity about cruising along the rivers which you just cannot appreciate if you cover the same route by road. You have time to notice the small things, to wonder just how generations past managed to tend those steep vineyards, or scale the walls of that indomitable looking castle hanging precariously from the hillside.

The Danube, too, is another powerful river

which has seen so many changes taking place along its banks, much of it in more recent times. The Danube can boast no less than four capital cities which have been constructed along its shores: Vienna, Bratislava, Budapest and Belgrade, a fitting testament to its influence.

One of the most impressive and abiding memories our passengers take home with them of their river cruise is undoubtedly the view from the deck of A-Rosa *Riva*, perhaps a glass of bubbly in hand, as she sails out of Budapest surrounded by the wonderfully illuminated buildings and bridges. Simply magical.

One of the questions I am frequently asked is “which is your favourite river?” This is of course almost impossible to answer! Each river has its own characteristics, points of interest and stretches of scenery, but without doubt the most romantic and scenic of the rivers, and new for 2012, is the river Moselle. It is a “feminine” river, capricious yet calm, revealing yet intriguing, beautiful yet dark. With its steep sided valley clad with millions of vines nothing can really surpass cruising along the river just enjoying the almost timeless scenery of this verdant river. The wine villages en route are charming but the crowning glory of the Moselle is the wonderful city of Trier whose Roman heritage pervades the city giving understanding to why it was once spoken of in the same manner as one would speak of Rome, Alexandria and Constantinople.

VOICES OF EXPERIENCE - THE SWAN HELLENIC TEAM



SHEILA SALMON

Sheila has worked worldwide as a tour guide, but her main passion remains the European waterways, where she has extensive knowledge of the Rhine, Main, Moselle and Danube. She is delighted to be continuing her relationship with Swan Hellenic and A-ROSA on their river cruise programmes. A keen Francophile, who also speaks Flemish, French and German, Sheila currently divides her time between France and the UK.



JAYNE YATES

Jayne spent seven years with Hebridean International Cruises, working on *Hebridean Spirit* as Tour manager as well as designing worldwide itineraries for the ship. Jayne joined Swan Hellenic in 2009 as a Planner and Excursions Manager and has since enjoyed working on board the Rhône, Rhine and Danube cruises as well as *Minerva*.

*"May the countryside
and the gliding valley
streams content me.
Lost to fame, let me love
river and woodland."*

Eclogues, Virgil (Roman poet, 70-19BC).

CRUISING ON THE RHÔNE



LE PONT D' AVIGNON, Avignon

DEPART UK 2012
MAY 12 & 19,
JUNE 9 & 16,
SEPTEMBER 1 & 8
8 Days from £1,725 per person

Wind your way north from Lyon to Châlon-sur-Saône before cruising south to the Mediterranean, from one of the finest wine regions in France to the lavender-scented hills of Provence, through some of the most historic cities in France.

Enjoy an ever-changing panorama unfold along its banks, from the vineyards of Burgundy, to the serene landscapes of Van Gogh, the wild nature of the Camargue and the papal city of Avignon.



“As I have seen a great part of the course of this river (Rhône), I cannot but think it has been guided by the particular hand of providence.”

Joseph Addison



MV A-ROSA STELLA, The Rhône



ARDECHE GORGE, France



HOTEL DIEU, Beaune

Embark A-Rosa *Stella* in the gastronomic city of Lyon, a city you will have the pleasure of exploring at the end of your cruise, and enjoy dinner on board as you cruise overnight to Châlon-sur-Saône. In the morning you have the choice of visiting Beaune with its fine Hotel Dieu, passing the wine towns of Burgundy en route, or perhaps a supplementary tour to visit the exquisite 17th century Chateau Cormatin. This afternoon relax on board as *Stella* slips past the verdant Mâconais river banks to Tournus. Enjoy a late afternoon stroll through this pretty riverside town, once an important monastic centre, before *Stella* continues on her way to Mâcon where she spends the night.

The following morning visit the ruins of the Benedictine Abbey at Cluny, founded in 910 AD. The abbey – the largest church in Europe until the building of St Peter's in Rome six centuries later – became the most famous and powerful abbey in Christendom with over a thousand daughter abbeys throughout Europe. Remain in Mâcon, with its 6th century cathedral and half-timbered houses, or enjoy a supplementary visit to a winery of the Mâconais and – of course – sample some wines! This afternoon relax on the

Sun Deck admiring the landscape of vineyards, orchards, terracotta tiled farmhouses and Romanesque churches before enjoying dinner on board as *Stella* winds her way through Lyon and southwards, overnight, to Viviers.

Disembark the following afternoon to enjoy a scenic drive through the southern Ardèche region, viewing the dramatic Karst gorge and, on our June cruises, enjoy the fragrant scenery of lavender fields in bloom. Alternatively you might decide to discover for yourself the narrow, cobbled streets of the old town of Viviers.

The next morning *Stella* berths in Arles – once an important city in the Roman Empire, and located at the southernmost point of our river journey. On a walking tour, discover the city's links with Van Gogh or enjoy a scenic drive through the Camargue in the Rhône delta, known for its salt marshes and lagoons, its bulls, wild horses and rich birdlife.

A short cruise upriver will bring you to Avignon in the early evening for an overnight stay. With its well preserved medieval walls, Avignon became the seat of the Roman Catholic Church in the 14th century when the papacy temporarily

abandoned Italy. This morning enjoy a walking tour to visit the vast, fortified Palais des Papes, developed from a bishop's palace into a fortified religious centre, before setting sail this afternoon for Lyon.

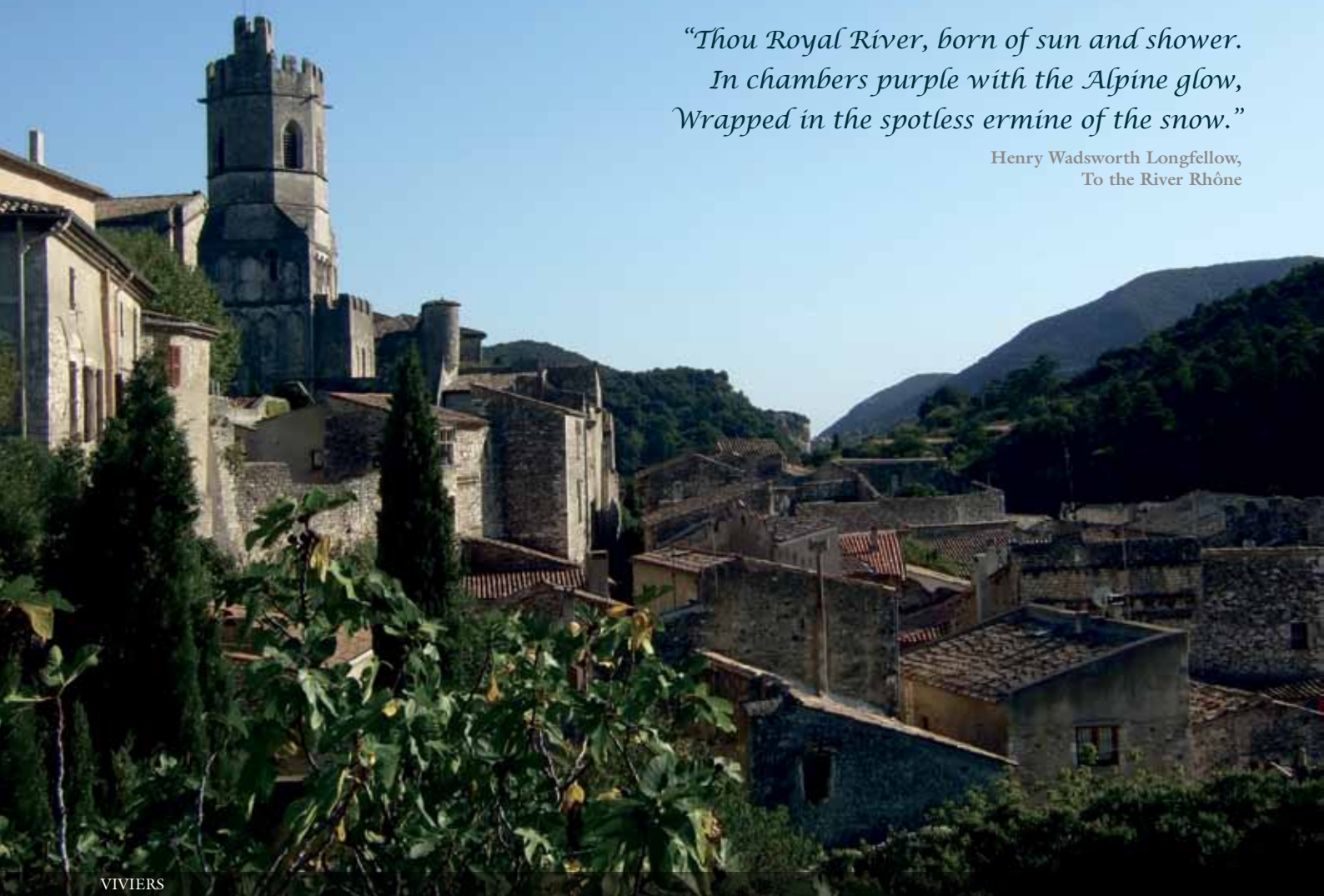
Having enjoyed a night cruising upstream spend an afternoon in Lyon, your final port of call, discovering its Roman heritage, its long association with silk and its reputation as a centre of gastronomy. A walk through Vieux Lyon will introduce you to its narrow streets lined with over 300 medieval and Renaissance houses, St Jean Cathedral, and the city's unique narrow passageways known as 'traboules'. A visit to the Musée des Beaux Arts will introduce you to a collection second only to the Louvre in Paris. Or you might choose a supplementary full day that includes a visit to Les Halles – the Lyonesse market halls – learning more about Lyon's reputation as a centre of gastronomy and sampling some of the region's specialities. A wonderful conclusion to your Rhône river cruise.

Call Swan Hellenic on 0844 209 9000
or visit www.swansrivercruises.co.uk

CRUISING ON THE RHÔNE

*"Thou Royal River, born of sun and shower.
In chambers purple with the Alpine glow,
Wrapped in the spotless ermine of the snow."*

Henry Wadsworth Longfellow,
To the River Rhône



VIVIERS

ITINERARY

Day 1	Depart London by air or rail to LYON, France. Embark A-ROSA <i>Stella</i> .
Day 2	CHALON-SUR-SAÔNE morning TOURNUS evening MÂCON overnight
Day 3	MÂCON morning
Day 4	VIVIERS afternoon
Day 5	ARLES morning AVIGNON evening
Day 6	AVIGNON morning
Day 7	Vienne Transit stop LYON afternoon
Day 8	LYON, France. Disembark and return by air or rail to London.

PER PERSON PRICES

Including Shore Excursions and Gratuities

Outside Category S	from £1,725
Outside Category A	from £1,750
Outside Juliette Balcony	from £2,095

For deck plans and fares for all cabin categories (including single fares) please see page 34.

INCLUSIVE EXCURSIONS

Choose from a selection of inclusive tailor made shore excursions:

Visit Beaune and Hôtel Dieu, the ruins of the Benedictine Abbey in Cluny, scenic drive along Ardèche Gorge, Chalon-Sur-Saône town walk, walking tour of Avignon including a visit to the Palais des Papes, walking tour of Arles, Roman Pont du Gard, scenic tour of the Camargue, Roman Vienne, Lyon city tour and walk.

Supplementary options include: Full day Chateaux of Burgundy including a visit to Chateau Cormatin, Mâcon wine tasting, full day Lyon with Les Halles market and lunch.

PRICE INCLUDES

- A full programme of tailor-made shore excursions including entrance fees to museums and places of interest worth up to £150
- All gratuities on board and ashore – no tipping required
- Return travel by air or train from London
- Return transfers from overseas airport or station to the mv A-ROSA *Stella* including baggage handling
- All port taxes
- Talks by an eminent Swan Hellenic Guest Speaker plus some on board entertainment
- Services of excellent English-speaking guides on all shore excursions
- Services of Swan Hellenic staff or representative at airports, stations and on board
- Open seating dining on board including breakfast, lunch and dinner

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TRAVEL WITH THE EXPERTS

One Swan Hellenic Guest Speaker
accompanies each Rhône river cruise.

GUEST SPEAKERS

STE120512: 12 May 2012



THE REVD DR RUPERT BURSELL

QC is a retired judge, having been called to the Bar and ordained in the same year. Ever since 1986 he has combined the professions of priest and lawyer. He is the diocesan chancellor of the dioceses of Durham and Oxford as well as the chairman of the Legal Advisory Commission of the General Synod of the Church of England; he is also an honorary Canon of Christ Church, Oxford. He has a particular interest in Roman and ecclesiastical history.

STE120901: 1 September 2012



MR JAMES THOMPSON

was initially involved with the conservation of buildings, then with the Royal Commission on Historical Monuments before taking charge of history studies at the School of Architecture. A qualified architect and former architectural historian, his knowledge extends to the art and architecture of many parts of the world including the Rhône. Jim has been a guest speaker on many Swan Hellenic ocean and river cruises, most recently on the Rhine in 2010.

STE120908: 8 September 2012



DR CATHY OAKES

is a lecturer and writer who specialises in the art and visual culture of the Middle Ages and Early Renaissance; she has published on various aspects of medieval art in relation to theology and devotional practices. Cathy is currently Director of the History of Art at Oxford University's Department of Continuing Education.

LIMITED AVAILABILITY
BOOK EARLY



LAVENDER FIELDS, Provence

CRUISING ON THE DANUBE



THE DANUBE, Austria

DEPART UK April 29, September 23, 2012
8 Days from £1,525 per person

The sheer magnificence of the River Danube makes it one of the continent's major geographical features. Sailing through the countries of Germany, Austria, Slovakia and Hungary explore abbeys and palaces that line the river bank, and discover the art, music and history of the second longest river in Europe.

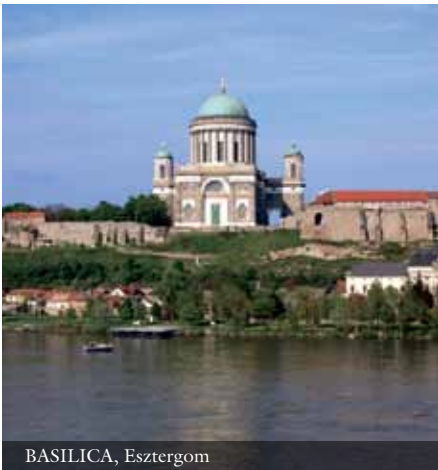


A-ROSA RIVA, Danube



*"Do you recall that night
in June. Upon the Danube
River? We listen'd to the
Ländler tune, We watch'd
the moonbeams quiver."*

Charles Hamilton Aide, The Danube River



BASILICA, Esztergom

Embark *Riva* in the historic German city of Passau and spend the night on board cruising to Melk, a spiritual centre for more than 1,000 years, since Margrave Leopold I made Melk castle his residence in the 10th century. In the 11th century the castle was given to Benedictine monks who transformed it from a castle into a fortified abbey.

Visit the abbey, including the Marble Hall, the magnificent Library and the Imperial Room before enjoying a relaxing afternoon on board *Riva* as she glides downstream, passing from Austria into Slovakia and then Hungary.

The following morning *Riva* berths in Esztergom, the first capital of Hungary and the birthplace of King St Stephen, crowned in the city as the first king of Hungary. An ecclesiastical centre for many centuries, the Basilica remains the largest church in Hungary. Enjoy a walking tour, including a visit to the Basilica, this morning before sailing downstream along the scenic Danube Bend this afternoon. Here the river changes course as the waters are forced south by the Pilis mountains. Enjoy the unfolding landscape of tiny villages dominated



HUNGARIAN PARLIAMENT, Budapest

by Baroque spires and the craggy silhouettes of once great castles before *Riva*'s early evening arrival at Budapest, where illuminated castles, bridges and other city monuments create a memorable cityscape.

Following a night in Budapest, enjoy a full day exploring this striking city. A city tour explores Buda and Pest, two separate cities that were physically joined when the Chain Bridge was built across the Danube in 1849 (becoming Budapest in 1873). View St Matthias Church and visit the Fishermen's Bastion, from where there are wonderful views over the Danube to Pest, dominated by its fine parliament building and Heroes Square. Journey out to Gödöllő, the second largest Baroque chateau in the world and, from 1867-1916, the favourite summer residence of Joseph Franz I and Queen Elizabeth (known as 'Sissi'), or take a supplementary full-day excursion into the Puszta, the hinterland of Hungary, where you can explore the countryside in horse and carriage and enjoy a horse riding display by the Csiko, Hungarian horsemen.

From Budapest, *Riva* retraces her steps turning

upstream to cruise through the night towards Bratislava.

Following a relaxing morning on the river arrive at Bratislava, capital of Slovakia, once one of most important cities in the Austro-Hungarian Empire. Explore the city on foot, viewing the cathedral, the Kapitulsasse, the seminary and visit the Primatial Palace, built in the late 18th century. In a city known for its music – and where composers such as Mozart, Haydn and Beethoven are known to have performed – enjoy an exclusive evening concert ashore before setting sail for Vienna later tonight.

Riva arrives in Vienna to enjoy a full-day and evening exploring one of the great capitals of Europe. Vienna's many palaces, churches and fine buildings remain as an enduring legacy of the great Habsburg Empire. Enjoy a city sightseeing drive along the Ringstrasse – initiated by Emperor Franz Joseph I in 1857 – taking in panoramic views of the city from the gardens of Belvedere Castle, and explore on

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CRUISING ON THE DANUBE



CHAIN BRIDGE, Budapest

foot the pedestrian centre or visit Schönbrunn Palace, built to rival Versailles.

Your last full day on board and a morning in Dürnstein. The ruins of a fortified castle, said to have once been the prison of King Richard the Lionheart, dominates the little town with its well preserved medieval and Baroque buildings. Enjoy a walking tour and then relax on board this afternoon, enjoying the views of the river banks as *Riva* cruises through the Wachau Valley, renowned for its vine clad slopes, churches and castles en route to Passau.



MELK, Austria

PER PERSON PRICES

Including Shore Excursions and Gratuities

Outside Category S	from £1,525
Outside Category A	from £1,550
Outside Juliette Balcony	from £2,095

For deck plans and fares for all cabin categories (including single fares) please see page 35.

ITINERARY

Day 1	Fly from London to Munich, Germany. Transfer to PASSAU and embark A-ROSA <i>Riva</i> .
Day 2	MELK morning
Day 3	ESZTERGOM morning BUDAPEST evening/overnight
Day 4	BUDAPEST full day
Day 5	BRATISLAVA afternoon/evening
Day 6	VIENNA full day/evening
Day 7	DÜRNSTEIN morning
Day 8	PASSAU, Germany. Disembark and transfer to Munich Airport for the flight home.

PRICE INCLUDES

- A full programme of tailor-made shore excursions including entrance fees to museums and places of interest worth up to £150
- All gratuities on board and ashore – no tipping required
- Return travel by air from London
- Return transfers from overseas airport to the mv A-ROSA *Riva* including baggage handling
- All port taxes
- Talks by an eminent Swan Hellenic Guest Speaker plus some on board entertainment
- Services of excellent English-speaking guides on all shore excursions
- Services of Swan Hellenic staff or representatives at airports and on board
- Open seating dining on board including breakfast, lunch and dinner

TRAVEL WITH THE EXPERTS

GUEST SPEAKERS

RIV120429: 29 April 2012



**MR GRAHAM
ARCHER CMG** is
a former senior British
Diplomat whose postings
in Europe and the
Mediterranean gave him

the opportunity to study regional politics and history. His responsibilities during his career included aspects of East/West relations at the time of the fall of the Berlin Wall, European co-operation and conflict resolution in various countries. His lectures will include a talk on the Hapsburgs and the consequences of the fall of the Hapsburg Empire and on the Danube corridor today.

RIV120923: 23 September 2012



**PROFESSOR IAN
BECKETT FHistS** is
Visiting Professor in
Military History at the
University of Kent. A
Fellow of the Royal Historical

Society and Chairman of the Council of the Army Records Society, he is internationally known for his work on the Great War, the British Army and modern counter-insurgency.

INCLUSIVE EXCURSIONS

Choose from a selection of inclusive tailor made shore excursions:

Visit the Benedictine Abbey in Melk, Esztergom's neo classical Basilica, Budapest city tour, the world's second largest Baroque château at Gödöllő, evening concert in Bratislava, walking tour of Bratislava and visit the Primatial Palace, sightseeing tour and walk in Vienna, walking tour of Dürnstein.

Supplementary options include: Hungarian Parliament, full day Puszta, Schonbrunn Palace, wine tasting in Dürnstein.

Call Swan Hellenic on 0844 209 9000
or visit www.swansrivercruises.co.uk

LIMITED AVAILABILITY
BOOK EARLY



WINDING STAIRS OF MELK ABBEY, Austria

CRUISING THE RHINE

"The air grows cool and darkles, The Rhine flows calmly on; The mountain summit sparkles; In the light of the setting sun."

Heinrich Heine, The Lorelei

RHINELAND, Germany

DEPART UK JUNE 24, 2012

8 Days from £1,725 per person

Romance, breathtaking scenery and history combine to give a cruise on the River Rhine a deserving place on every traveller's wish list. While historic cities, Baroque churches, Romanesque cathedrals and pretty half-timbered houses abound there are also magical stretches of river offering quieter vistas of steep vineyard-covered mountains punctuated by scores of castles and picturesque wine villages.



Call Swan Hellenic on 0844 209 9000
or visit www.swansrivercruises.co.uk



MV A-ROSA-BRAVA , The Rhine



STRASBOURG, France



COLOGNE, Germany

Step aboard *Brava* in the Northern Rhineland city of Cologne and spend the evening settling into life on board before waking the following day to enjoy a relaxing morning passage through the Rhine Gorge, the most famous and scenic stretch of the river and now a World Heritage Site in its own right. Ruined castles perch high above the river while vineyards cling to steep mountainsides and picturesque wine villages straddle the riverbanks. Cruise past Koblenz, the famous Deutsches Eck and the Castle of Stolzenfels before the twin towns of St Goar and St Goarhausen herald the approaching Lorelei Rock, where the river is squeezed into its narrowest point.

After a leisurely lunch, *Brava* arrives in Mainz where many carefully-restored half-timbered houses and magnificent Baroque churches endow the old town with inordinate charm. As you explore the old town on foot, discover the delights of this city, the former residence of the once powerful archbishops of Mainz and birthplace of Johannes Gutenberg, inventor of movable type printing. Enjoy dinner on board as *Brava* remains moored in the town overnight.

During the course of the following morning

Brava slips past famous wine villages, such as Nierstein, and passes Worms – where Martin Luther was called before Emperor Charles V to recant his ideas for the reformation of the church – before arriving in Speyer in the early afternoon. Discover this historic imperial city dominated by its Romanesque cathedral, where eight Emperors lie buried, or visit Bruchsal Palace – one of the greatest post-war reconstruction projects – the only religious Baroque residence on the Upper Rhine.

As you sleep, *Brava* negotiates the first of several locks as she cruises towards the canalised reaches of the Rhine. The city of Strasbourg stands at the crossroads of Europe, a fitting location for the European Parliament and the Council of Europe. This morning discover the breathtaking Cathedral of Notre Dame, built by the City Fathers on the site of a former Roman temple to Mars, and view the European Parliament and the European Court of Human Rights. In the afternoon discover the picturesque ambiance of La Petite France, with its overhanging half-timbered houses, at your leisure.

The following morning *Brava* berths at Breisach in Germany. Crouched on a

promontory above the Rhine, the great fortress of Breisach was central in controlling the Habsburg lands scattered along the Rhine. Explore Breisach and, from cathedral hill, enjoy the panoramic view that extends across to the Vosges mountains (in the west) and the Black Forest (in the east). Or visit nearby Freiburg-im-Breisgau, idyllically situated on the edge of the Black Forest.

Sail overnight to Mannheim, former capital of the Elector of the Palatinate. Statesmen, artists and scholars of the highest rank met at the summer residence in Schwetzingen to enjoy magnificent court life and operatic performances in the ornate theatre. Visit the wonderful Schwetzingen Palace Gardens or choose a supplementary option to visit picturesque Heidelberg.

Arrive in Cologne the following morning and spend a whole day exploring this elegant city. Another option is a visit to the Roman Germanic Museum, built around the Dionysus Mosaic that was discovered by workmen digging an air raid shelter in 1941. Enjoy a final evening on board prior to the returning to the UK the following day.

CRUISING ON THE RHINE

*"When you put your hand
in a flowing stream, you
touch the last that has gone
before and the first of what
is still to come."*

Leonardo DaVinci

BRUCHSAL CASTLE, Germany

ITINERARY

Day 1	Depart London by air or rail/coach to COLOGNE, Germany. Embark A-ROSA <i>Brava</i> .
Day 2	Scenic Cruise Rhine Gorge morning MAINZ afternoon
Day 3	SPEYER afternoon/evening
Day 4	STRASBOURG full day/evening
Day 5	BREISACH full day
Day 6	MANNHEIM full day
Day 7	COLOGNE full day
Day 8	COLOGNE, Germany. Disembark and return by air or coach/rail to London.

PER PERSON PRICES

Including Shore Excursions and Gratuities

Outside Category S	from £1,725
Outside Category A	from £1,750
Outside Juliette Balcony	from £2,095

For deck plans and fares for all cabin categories (including single fares) please see page 32.

INCLUSIVE EXCURSIONS

Choose from a selection of inclusive tailor made shore excursions:

Walking tour of Mainz, half day tour of Strasbourg; including the Cathedral and European Parliament, visit Bruchsal Palace at Speyer, the Habsburg fortress town of Breisach, explore the fringes of the Black Forest and Freiburg-im-Breisgau, visit Schwetzingen Palace Gardens, Cologne city tour and walk.

Supplementary options include: Obernai and Chateau Haut-Koenigsbourg, full day Colmar, Heidelberg.

Call Swan Hellenic on 0844 209 9000
or visit www.swansrivercruises.co.uk



FREIBURG, Germany

TRAVEL WITH THE EXPERTS

GUEST SPEAKER

BRV120624: 24 June 2012



PROFESSOR JEREMY BLACK MBE is Professor of History, University of Exeter. A graduate of Cambridge and Oxford universities, he has written a

hundred books on European, international and military history.



DEUTSCHES ECK, Germany

PRICE INCLUDES

- A full programme of tailor-made shore excursions including entrance fees to museums and places of interest worth up to £150
- All gratuities on board and ashore – no tipping required
- Return travel by air or train from London
- Return transfers from overseas airport or station to the mv A-ROSA *Brava* including baggage handling
- All port taxes
- Talks by an eminent Swan Hellenic Guest Speaker plus some on board entertainment
- Services of excellent English-speaking guides on all shore excursions
- Services of Swan Hellenic staff or representatives at airports, stations and on board
- Open seating dining on board including breakfast, lunch and dinner

LIMITED AVAILABILITY
BOOK EARLY



MAINZ, Germany

CRUISING THE MOSELLE & RHINE VALLEY

NEW
RIVER
FOR 2012



DEPART UK SEPTEMBER 15, 2012

8 Days from £1,750 per person

Fascinating history – the Moselle once formed one of the boundaries of the Roman Empire and was important for trade in ancient Europe – ruined castles, attractive towns and villages, as well as vineyards and unsurpassed natural scenery, combine to make a cruise on the Moselle a fascinating journey through history.



MONUMENT TO BEETHOVEN, Bonn



*“The roofs of country houses,
perched high upon the
overhanging river-banks,
The hill-sides green with
vines, and the pleasant
stream of the Moselle
gliding below with almost
silent murmurs.”*

‘Mosella’ Ausonius (Roman poet, c310–395)



FRANKFURT

Embark A-ROSA *Brava* in the dynamic city of Frankfurt on the Main, the fifth largest city in Germany and the largest financial centre in continental Europe. Depart in the early evening, watching as the dramatic skyline fades into the distance.

Spend the following morning on the river Moselle, arriving at Cochem at lunchtime. Cochem is a quintessential wine town, with a charming flower-decked promenade caressing the banks of the river. The old quarter is dominated by the late-Gothic imperial castle (a 19th century restoration) and is dotted with medieval squares and lovingly restored timber-framed houses. An afternoon and evening ashore will allow you to independently explore the cobbled streets with their decorative fountains or join an excursion to a local winery. The nearby chair lift carries you up above the wooded slopes to the Pinnerkreuz where you can enjoy views over the valley.

Enjoy a day cruising the charming and picturesque Moselle river, passing ruined medieval castles, steep sided vineyards and marvel as *Brava* negotiates several locks with just inches to spare.



REICHSBURG CASTLE, Moselle Valley

Arrive late afternoon at the 700 year old town of Bernkastel-Kues, nestling on a wide horseshoe bend in the river in the centre of the middle Moselle. Situated on both banks of the river, beneath the imposing ruins of Landshut Castle, the old town invites you to stroll along its cobbled streets.

Further along the Moselle River, *Brava* moors at Mehring close to Trier a city which claims to be the oldest in Germany. Founded by the Romans in 16BC, by the end of the 3rd Century the city was one of the capitals of the Tetrarchy and known as the ‘second Rome’. With a full-day in Trier, enjoy a guided walking tour to discover some of the best-preserved Roman monuments in Northern Europe including the Porta Nigra – the huge fortified gate that formed the eastern border of the Roman Empire – the Imperial Baths and the Basilica of Constantine as well as the bustling Old Quarter.

The busy city of Koblenz is located at the confluence of the Moselle and the Rhine. Enjoy a guided walking tour around the old town, viewing the Romanesque Basilica of St Kastor and the 12th century churches of St Florin and Our Lady. Alternatively, visit the iconic 13th century

Stolzenfels Castle, located south of the city on the Rhine, built to impose illegal ‘Rhine tolls’ and probably the best known of the Rhine castles.

Spend the morning in Bonn on the Rhine, the capital of Western Germany from 1949-1990 and the official seat of government of united Germany from 1990-1999. A walking tour of this riverside university city will introduce you to some of its highlights, including the imposing façade of the former Archbishop’s Palace (now housing the university), the impressive Romanesque Minster and the Beethoven Museum. Beethoven, Bonn’s most famous son, was born in the small house which today houses a museum containing some very moving artefacts.

An afternoon walking tour in Cologne will introduce you to its famous high Gothic, five aisled basilica, constructed over several centuries from 1248, and sometimes referred to as one of the architectural masterpieces of mankind. Cologne also boasts 12 historic Romanesque churches, adorned with countless sculptures, and paintings, which reveal the city’s importance

Call Swan Hellenic on 0844 209 9000
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CRUISING THE MOSELLE & RHINE VALLEY



PORTA NIGRA, Trier

during the Middle Ages. Another option is a visit to the Roman Germanic Museum, built around the 3rd century Dionysus Mosaic.

Between Koblenz and Rudesheim the river is lined with medieval fortresses, castles and palaces on either side of the river bank. This area, known as the Middle Rhine Valley with its historic towns and vineyards, 'graphically illustrates the long history of human involvement with a dramatic and varied natural landscape. It is intimately associated with history and legend and for centuries has exercised a powerful influence on writers, artists and composers (UNESCO).'

Cruise through undoubtedly the most scenic section of the Rhine River known as the Rhine Gorge where we will see the rocky slate outcrop known as the Lorelei. Complete your cruise with a late afternoon independent visit to the wine town of Rudesheim on the Rhine. Another option is to join a supplementary wine tasting at Schloss Johannisberg, associated with some 1,200 years of viticultural history.

ITINERARY

Day 1	Depart London by air to Frankfurt, Germany. Embark A-ROSA <i>Brava</i> .
Day 2	COCHEM afternoon
Day 3	Scenic Cruising BERNKASTEL-KEUS evening
Day 4	TRIER (Mehring) full day
Day 5	KOBLENZ, Germany afternoon
Day 6	BONN morning COLOGNE afternoon/evening
Day 7	RÜDESHEIM afternoon/evening
Day 8	FRANKFURT, Germany Disembark and return by air to London.

PER PERSON PRICES

Including Shore Excursions and Gratuities

Outside Category S	from £1,750
Outside Category A	from £1,795
Outside Juliette Balcony	from £2,125

For deck plans and fares for all cabin categories (including single fares) please see page 36.

INCLUSIVE EXCURSIONS

Choose from a selection of inclusive tailor made shore excursions:

Cochem – wine tasting in a typical Moselle Cellar, guided tour and walk of Roman Trier, Trier Landes Museum, Stozenfels Castle, Bonn city tour and walk, Cologne city tour and walk, Roman Germanic Museum, independent exploration in Bernkastel-Keus and Rudesheim

Supplementary options include: Wine tasting in Rudesheim.

TRAVEL WITH THE EXPERTS

GUEST SPEAKER

BRV120915: 15 September 2012



MR JEREMY

PATERSON taught ancient history for nearly 40 years at Newcastle University. He studied at Oxford and in Rome. One of his main

research interests is the ancient wine trade and he will be talking about the history of wine on the Rhine and Moselle, as well as on the Romans on the German frontier, and the Rhine in art, music, and literature.



HOUSES IN THE OLD TOWN SQUARE, Trier

PRICE INCLUDES

- A full programme of tailor-made shore excursions including entrance fees to museums and places of interest worth up to £150
- All gratuities on board and ashore – no tipping required
- Return travel by air from London
- Return transfers from overseas airport to the mv A-ROSA *Brava* including baggage handling
- All port taxes
- Talks by an eminent Swan Hellenic Guest Speaker plus some on board entertainment
- Services of excellent English-speaking guides on all shore excursions
- Services of Swan Hellenic staff or representatives at airports and on board
- Open seating dining on board including breakfast, lunch and dinner

Call Swan Hellenic on 0844 209 9000
or visit www.swansrivercruises.co.uk

LIMITED AVAILABILITY
BOOK EARLY



VINEYARD ON THE MOSELLE RIVER BANK, Germany

JOINING YOUR CRUISE



Swan Hellenic is pleased to offer you a choice of travel options to and from your river cruiser. Whether you decide to take the flight option or choose to let the train take the strain you can be assured of the highest levels of service.

QUICK & CONVENIENT TRANSPORT LINKS



AIR OPTIONS

FOR RIVER CRUISES ON THE RHÔNE, RHINE, DANUBE AND MOSELLE

We will be using scheduled flights with reputable national airlines such as British Airways and Lufthansa.



British Airways:

Euro Traveller Economy (Included in your cruise package). With Euro Traveller you can be assured of friendly efficient service with comfortable leather seats to relax in, a light snack and a complimentary drink from the bar.

Club Europe (Available as an upgrade; please call for prices and availability). Attentive service and personal comfort define the Club Europe business class flight experience. Upgrade to Club Europe and enjoy a wider seat with extra legroom, good food and wine in the seclusion of a separate spacious cabin.

Lufthansa:

Economy Class (Included in your cruise package). Ergonomically designed leather seats ensure your comfort; light snacks and complimentary drinks are included, along with friendly service.

Business Class (Available as an upgrade; please call for prices and availability). Efficient and attentive service in a modern harmonious environment, are the bywords for the Lufthansa business class experience. Enjoy a wider seat with extra leg room, food made with fresh healthy ingredients and a wide choice of complimentary drinks.

RAIL OPTIONS

FOR RIVER CRUISES ON THE RHÔNE AND THE RHINE

Travel by Eurostar from St Pancras International in the heart of London, with good links to the rest of the UK.

For cruises on the Rhône, travel by Eurostar to Paris and then by French high-speed train (TGV) to Lyon; for cruises on the Rhine travel by Eurostar to Brussels, and then by coach to Cologne, see page 30 Transport.

Eurostar:

Standard Class (Included in your cruise package).

Eurostar/TGV standard class guarantees you a comfortable, reserved seat in an air-conditioned carriage. Purchase a selection of food and drink from the buffet car, and then sit back and watch the countryside speed by.

1st Class (Available as an upgrade; please call for prices and availability)

Eurostar/TGV 1st class ensures you can enjoy all the luxury and indulgence of first-class travel. Stretch out in a comfortable reclining seat in an exclusive 1st class carriage. A meal and complimentary drinks will be served at your seat on the Eurostar sectors of your journey.

Not available on Danube and Moselle & Rhine River Cruises

Passengers with Reduced Mobility

We would strongly recommend that any passengers with reduced mobility select the flight option to join our river cruises. Assistance at airports is more widely available and accessible. Wheelchair assistance is not guaranteed at all train stations and cannot be pre-booked in advance.



VALUE FOR MONEY

Transfers, portage and gratuities are included from the airport/train station to your cabin and return (when travelling on a dedicated Swan Hellenic group flight or rail journey).

CRUISE ONLY

If you wish to spend more time exploring France or Germany, making your own way to join our river cruisers in Lyon, Cologne, Frankfurt or Passau, please ask your Swan Hellenic reservation agent about our cruise only discounts. (See page 31 for full terms and conditions relating to independent travel arrangements).



GENERAL INFORMATION

Passengers who have never cruised before, or who have not cruised with Swan Hellenic, will no doubt have many questions to ask about our river cruisers, our operation and many other matters. This piece has been written to give you some general information about river cruising with us, and we are sure you will find it useful before and during your cruise. Our aim is your complete enjoyment of the river cruise holiday, and all of our staff, ashore and afloat, together with the river vessel's crew will do all they can to ensure this. The information given here is correct at the time of printing, March 2011, but is subject to change without notice. If you have any queries about your booking, we will always be pleased to help you. Please feel free to telephone us on 0844 209 9000. The Foreign and Commonwealth Office produces up-to-date travel information to help British travellers make informed decisions about travelling abroad. For further information please visit www.fco.gov.uk/knowbeforeyougo or telephone 0845 850 2829. Alternatively, you can contact ABTA's Travel Information line on 0901 201 5050 (calls are charged at 50p per minute).

BEFORE YOU GO

PASSPORTS AND VISAS

All British citizens require a full 10-year passport valid for at least six months after the date of travel for all countries to be visited and with spare pages. It is the responsibility of each passenger to check with the various embassies or consulates involved in their particular river cruise to ensure that they have the necessary documentation to enter all countries visited. Any passengers arriving at the departure port/airport/train terminal without a passport or correct documentation will be refused permission to board the boat/aircraft/train. Failure in this respect is not covered by insurance and no refund can be made. The purser on board deals with all immigration formalities.

HEALTH, VACCINATIONS AND MEDICAL INFORMATION

As health regulations are ever changing, we recommend you consult your G.P., or contact MASTA (Medical Advisory Service for Travellers Abroad) www.masta-travel-health.com at least 12 weeks before your intended departure to check the latest requirements of the countries you will be visiting. At time of going to press, March 2011, there are no mandatory vaccination requirements for destinations featured in this brochure. If you do not normally enjoy good health, you should consult your doctor regarding the advisability of taking a cruise and being away from the usual medical and hospital facilities. Your insurance company must be advised of any pre-existing condition at the time of booking and of any condition arising subsequently prior to departure, otherwise your insurance may be invalid. We ask you to advise us on the Booking Form of any disability or illness so that we can advise our onboard team.

CHILDREN

There are no recreational facilities for children aboard our river cruisers and reservations for those under the age of eleven are not advised.

PASSENGERS WITH SPECIAL NEEDS

Swan Hellenic will always try to accommodate passengers with special needs. However, the following conditions apply:

Medical Situations: any disability or medical condition that requires special treatment or medical apparatus must be reported to the company's Passenger Services Department in writing along with the first deposit, which is due at the time of booking. These include but are not limited to wheelchairs, oxygen therapy, dialysis, etc. Failure to disclose a



medical situation at the time of booking may result in you being denied boarding at port of embarkation. See Medical Facilities.

Health Care Companions: all passengers with special needs must be self-sufficient and must be accompanied by a passenger who will take full responsibility for any assistance needed during the cruise and in the event of an emergency.

Passengers with Limited Mobility: we feel we should point out that we are not specialists in catering for the disabled. If you or any person travelling with you suffers from a disability, you must contact our office for advice before you make your booking.

At all ports of call featured in this cruise programme, passengers are required to walk up or down the gangway when embarking or disembarking the vessel. There are times when river cruisers are rafted up alongside each other; this might mean walking through one or more river cruisers to access your vessel. Please note: There is no lift on board any of A-ROSA's river vessels; there are stairs (spiral staircases on Riva & Brava) between decks and steps up to the Sun Deck. We recommend that passengers with reduced mobility always choose the flight option to travel to and from the cruise.

Pregnancy: regulations vary from airline to airline, but some will refuse to carry women who will be 28 weeks pregnant on the date of return travel. If you are in any doubt, please check with the airline concerned and we would recommend that you also consult your doctor prior to travel.

Special Diets: we can usually make provisions for special diets provided that sufficient notice is given. A vegetarian choice is available on board and vegetarian meals are also available on flights. Please indicate any requests at time of booking. We will make every effort to satisfy your request, although this cannot be guaranteed.

Note: the company has the right to refuse or revoke passage to anyone who, in its judgement, is in a physical or mental condition unfit for travel, or who may require care beyond that which the vessel can provide.

SHORE EXCURSIONS

Shore excursions are included in your cruise fare in every port of call, where available. Please note that the company reserves the right to amend, cancel or substitute an included shore excursion and in

these circumstances is under no obligation to make a refund.

Additional excursions, including some as mentioned in the brochure, may be available at supplementary cost. At the time of going to press, March 2011, the exact content of the supplementary shore excursion programme has not been finalised.

All excursions can be pre-booked although it is also possible (subject to space) to book your tours on board. Shore excursion details will be sent to you approximately 8 weeks before departure. Please note that it is not possible to credit the non-use of an included shore excursion against the cost of a supplementary shore excursion.

TRANSPORT

Trains

Check in at stations will generally begin about 1 hour before the train departs. Timetables are not confirmed by the rail companies until approx 10 weeks before travel date. It is expected that group travel arrangements will depart London St Pancras in the early morning and arrive in the late afternoon on your return. You can expect to change trains at either Paris, Lille or Brussels. Where possible, Swan Hellenic will arrange a baggage handling service but this is not guaranteed. There is considerable walking at the stations. **This option is not recommended for passengers with reduced mobility. Assistance cannot be guaranteed at overseas stations.** Transfers from overseas stations to/from your river cruiser are included.

Parking/Accommodation

Approximately 8 weeks before departure we will send you details of long-term parking and accommodation at your departure airport should this be required.

Flights

We use a mix of scheduled and charter flights, however, we are not always in a position to confirm full flight details at time of booking and any information that may be provided at that time is subject to change. Return transfers and baggage handling between the airport and the vessel are included. Baggage allowance is 20kg on charter flights and most scheduled flights, although it may vary slightly according to the carrier. All flights are non-smoking. Swan Hellenic's recommended travel insurance includes cover for travel delays. In some countries, local airport departure taxes cannot be included as part of your air ticket and must be paid locally by the passenger on departure. To avoid queues at the airport, if our local agents are able to

obtain these on your behalf in advance, they will do so and the cost will be added to your final invoice or on-board account. You must check in at airports at least 2½ hours before your flight is due to take off. If you do not check in on time, the airline may not allow you to board the flight. We cannot accept responsibility if such situations arise and, whilst we will do our best to arrange alternative transport, any resulting costs will be your responsibility.

FLIGHT DELAYS

Unfortunately, it is impossible to guarantee that all flights will take off exactly on time, as travel delays can occur for any number of reasons. In the event of a delay in departure from an airport, for reasons other than those which are the responsibility of the airline, the company policy is to arrange for our passengers to be provided, whenever practical, with the following welfare arrangements: 3-5 hours delay – light refreshments; over 5 hours delay – a main meal.

INDEPENDENT TRAVEL ARRANGEMENTS

Swan Hellenic will have no responsibility, financial or otherwise, in regard to air or rail travel arrangements made by others, including those related to the use of frequent flyer, non-refundable and other restricted travel tickets. This exclusion of liability by the company includes the consequences to independently arranged air or rail travel that may result from last-minute changes in the embarkation and disembarkation ports, cancellation of tours and delays in arrival at the departure airport (see the contract of carriage for more details of these exclusions from liability). No airport transfers can be provided for passengers using independently arranged air or rail travel and/or choosing to take air credit options. The travel insurance policy should be checked in regard to its coverage of such independent air arrangements.

ON BOARD CURRENCY AND PAYMENTS

On board all prices are in € Euros.

As there are no foreign exchange facilities on board, we would recommend that you purchase any currency requirements you expect to need before you travel. There is little opportunity to visit banks whilst on excursions. For purchases ashore, many shops accept most Travellers' Cheques and major Credit Cards. A cashless system operates on board with passengers settling accounts at the end of the cruise. Visa, MasterCard and American Express credit cards, cash and Travellers' Cheques are accepted for payment of on-board accounts. **Maestro cards, debit cards and personal cheques are not accepted.**

MEDICAL FACILITIES

Please note that there are no medical facilities on board. In addition to a valid insurance policy, you are advised to bring a valid E111 (European Health Insurance Card) with you. There will, of course, be access to shore side medical facilities at our frequent ports of call. All passengers must complete a Norovirus declaration form prior to embarkation.

BARS & ALCOHOL

Only alcohol purchased in the river cruiser's bars and restaurants may be consumed on board.

DINING ARRANGEMENTS

Breakfast, lunch, afternoon tea and dinner are arranged on an open sitting basis and may be taken in The Restaurant. Opening times will vary according to the daily programme. Breakfast and lunch will be buffet style. Evening meals will be a combination of buffet-style meals and waiter service meals. Main meals include free mineral water. Tea and coffee is served early morning and after Breakfast, Lunch and Dinner. At other times tea and coffee is available for purchase at the bar.

TELECOMMUNICATIONS

The on-board telecommunications system means that you are never more than a telephone call away from home or office. All cabins feature telephones and charges are applicable.

ELECTRICAL APPLIANCES

Cabins feature 110 and 220 volt current. The use of hair dryers, electric rollers, curling irons, electric shavers and other small appliances should be checked with reception, but, for safety reasons, the use of travel irons and any tea/coffee making equipment is strictly prohibited. Each cabin is equipped with a hair dryer. There is a limited number of plug adapters on board.

LAUNDRY

Valet service is available for laundry and ironing. A laundry bag and order form are provided in your cabin wardrobe. Charges are applicable.

WHAT TO WEAR

As a general rule, for days on board and ashore, spring/autumn clothing/casual wear is the order of the day. It should be light, comfortable and easy to care for. A sweater and jacket for cooler evenings and a light raincoat are also advisable.

On warmer days the weather will usually be suitable for sunbathing, so don't forget your wrap, bathing suit, sunglasses, sunhat and sunscreen. For trips ashore and for walking on cobbled streets, comfortable, sturdy walking shoes are a must. You may also want to bring with you a camera, binoculars, umbrella and insect repellent.

In certain countries, shorts, short skirts, bare arms and shoulders will not be appreciated locally and you may be prohibited entry to certain sites. Advice will be given on board.

SMOKING

Passengers are only permitted to smoke on the open decks. Smoking is not permitted on excursion coaches.

SAFETY INFORMATION

Safety information, in the event of an emergency, will be given early in the cruise. Please see your Daily Programme for more information.

RIVER CONDITIONS

Please note that river cruise itineraries and ports of call may have to be changed without prior notice if affected by natural conditions such as high or low water levels or changes to local mooring restrictions or lock closures.

River vessels may at times moor alongside each other. This may result in reduced visibility from your cabin window.

GENERAL

SPECIAL REQUESTS

We are unable to accept 'conditional bookings'. Please note any special requests clearly on your Booking Form and we will do our best to comply with your wishes. We must point out that failure to fulfil a special request cannot be considered a breach of Contract on the part of the company.

CHANGE OF ADDRESS

We particularly ask you to tell us in writing of any alterations to your address before departure, and in any communication, please state the cruise on which you are travelling.

DATA PROTECTION ACT 1998

Please be assured that we have methods in place to protect the personal booking information held by us. This information will be passed on to the principal and to the relevant suppliers of your travel arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking

companies. If you travel outside the EU, controls on data protection may not be as strong as the legal requirements in this country. We will only pass your information on to persons responsible for your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EU or not, we will be unable to accept your booking. In making your booking, you consent to this information being passed on to the relevant persons). Full details of our data protection policy are available upon request.

CHANGES TO YOUR CRUISE

The information in this brochure outlines details of our carefully planned programme. Should any subsequent events cause us to change our plans or affect the published itinerary in any way, we shall let passengers know. However, in the event of war or threat of war, political unrest, terrorist activity, nuclear disaster or other similar events, we maintain the unreserved right to cancel, postpone or alter without prior consultation, any itinerary in whole or in part, in order to safeguard passengers, boat and employees. See Fair Trading Conditions.

GUEST SPEAKERS/ENTERTAINMENT

If any of our confirmed Guest Speakers are unable to travel on their allotted cruise, Swan Hellenic reserves the right to engage alternative Guest Speakers and entertainers.

OVERSEAS STANDARDS

It is a fact of life that when we travel to different countries, we often find that the customs, traditions and general pace at which things are done can be very different from what we are used to in the UK. As far as standards of safety are concerned, the suppliers of services must comply with the rules and regulations of their own country and these are not always as strict as they are in the UK. Every care is taken to contract the best available transport. However, standards can vary.

TRANSPORT OPTIONS

The options outlined on pages 28-29 form our intended methods of transferring our passengers to and from our river cruisers in 2012, but please note that airlines, train operators, departure and arrival points are all subject to change. We are not always in a position to confirm full flight details at the time of booking; any information provided at that time is subject to change.

DANGEROUS GOODS

We direct your attention to the fact that it is an offence to carry on board aircraft or river cruisers any goods of a dangerous or damaging nature. Remember that petrol and other lighter fluids, including fluids for hair curlers, come under the terms of the Explosives Act; their inclusion in heavy baggage is strictly prohibited.

BROCHURE ACCURACY

The information contained in these brochures is checked for accuracy by our UK staff, our overseas staff and our agents. Nevertheless, we would ask you to bear in mind that things can change and often these things can happen without our prior knowledge. However, should we become aware of any long term or permanent change which is considered would have a permanent effect upon your enjoyment of the cruise, we will do our utmost to advise you.



FAIR TRADING CONDITIONS

1 THE CONTRACT

1.1 The contract is between All Leisure Holidays Limited trading as "Swan Hellenic" ("The Company") and each person booking with the Company (including the parents or guardian of any person under 18 years of age) ("the Passengers"). Please note that information contained in the section headed "General Information" in our brochure or in these or any other comparable sections, and any other relevant information on our website also form part of your contract with the Company.

1.2 The Lead Passenger warrants as a fundamental term of the contract that he/she has read these terms and conditions and has the authority to and agrees to be bound by them. Furthermore that he/she is authorised by each passenger named on the confirmation invoice (and, where such passenger is under 18, by his or her parents or guardian) to enter into a contract with the Company on their behalf.

1.3 No contract exists until the Company has received a signed booking form, the full deposit (or, where appropriate, the full price) has been paid and a confirmation invoice has been issued. Please note that a contract will exist even if the Company is unable to confirm all holiday details (e.g. flights) at the time of booking. A confirmation invoice will be sent to the Lead Passenger. There is no charge for payment of a deposit by credit card but a 3% charge will be made for any subsequent payments made by credit card.

1.4 All details on the confirmation invoice (and on any additional documents produced by the Company) will be deemed to have been accepted unless the Company receives notification to the contrary in writing from the Lead Passenger within 14 days of the date of dispatch (which will be deemed to be 2 days after the date of issue). If any errors are not immediately identified and reported, any cost of rectifying the same at a subsequent date must be met by the Passenger. Please note that Passengers not following these instructions will be fully liable for any costs that may subsequently be incurred in rectifying errors at a later date. In the case of flight tickets and e-tickets these must be checked by Passengers and the Company must be notified of any errors immediately.

1.5 It is expressly agreed that all Passengers and their luggage are carried subject to the Conditions of Carriage of the airlines and boating company used, some of which limit or exclude liability. Copies of these conditions are available on request. Any compensation payable for non-performance or improper performance of land, sea and air carriage services shall be limited in accordance with the international conventions which govern such services.

1.6 For bookings made through an approved ABTA Travel Agent, the Agent holds any monies paid on behalf of the Company.

1.7 The Company reserves the right to cancel bookings and levy cancellation charges on the scale in section 8 below if balance payments are not received in full 14 weeks before departure or by return post/credit or debit card for bookings taken less than 15 weeks before departure.

1.8 Travel Insurance (where purchased through us or directly with a third party) does not form part of your contract with the Company or of any "package".

1.9 All employees, agents, contractors, sub-contractors, suppliers and insurers of the Company shall be bound by these Fair Trading Conditions.

1.10 These Fair Trading Conditions apply only to cruise packages booked directly with the Company and where the Company is acting as principal.

1.11 The contract and all other proceedings arising out of or in connection with it shall be governed by English law and the jurisdiction of the English courts. Passengers may, however, choose the law and jurisdiction of Scotland or Northern Ireland if they so wish. If and in so far as a claim against the Company is governed by the Athens Convention it may be brought in any Court specified in Article 17 thereof.

2 THE BOOKING PROCESS

2.1 A deposit of £200 per passenger or 10% of the total fare due, whichever is highest (or full payment for bookings taken within 105 days of departure) is due on booking. A higher amount may be payable if any supplier(s) require additional payments for a service prior to the balance due date. Payment of a deposit means acceptance of these Fair Trading Conditions. The Company takes no responsibility for credit card or foreign currency transaction processing fees levied by issuing banks.

2.2 If the deposit and/or balance are not paid on time, the Company reserves the right to cancel the contract and apply any cancellation charges set out in section 8.

2.3 Passengers with physical or mental disabilities or other conditions which may require special treatment or assistance (including Passengers who may require the use of a wheelchair) must advise the Company at the point of enquiry. They will then be required to complete a questionnaire and upon receipt of which they may be asked to accept additional Fair Trading Conditions before a confirmation invoice is issued and a contract entered into.

2.4 The Company reserves the right to ask any Passenger to provide medical evidence of fitness to travel at the time of booking or at any point up to the beginning of the cruise.

2.5 The Company may (at its discretion) offer Passengers at the time of booking a guaranteed cabin booking (a "Guarantee Cabin"). Under such offers a Passenger is guaranteed to receive a cabin of a specified grade although the precise location of the cabin is at the Company's discretion. The Company may (at its discretion) upgrade a Guarantee Cabin to a superior category cabin at no additional cost to the Passenger. The Company may allocate specific cabins under guarantee offers at any time up until the Passenger arrives on the vessel at the port of embarkation. Once Guarantee Cabins have been allocated, the Company is unable to accept Passenger change requests. If Passengers book two or more back-to-back cruises and one or more cruise includes Guarantee Cabins, it is possible that Passengers may be allocated different cabins on each cruise and may need to move between cabins on changeover day(s).

3 PRICES AND SURCHARGES

3.1 The Company reserves the right to alter the published prices of any of the holidays. Passengers will be advised of the current price of the holiday that they wish to book before any contract is confirmed.

3.2 The price of the travel arrangements in this brochure was calculated using exchange rates quoted in the "Financial Times" on 15th March 2011. Changes in transportation costs (including the cost of fuel, port costs, taxes or other fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports) and exchange rates mean that the price of travel arrangements may change after booking. The Company undertakes, however, that no changes to charges will be made within 30 days of departure.

3.3 The Company will absorb and the Passenger will not be charged for, any increase equivalent to up to 2% of the total holiday cost (excluding insurance premiums and/or any amendment charges). Any increase above 2% will be passed on to the Passenger subject to the approval of the relevant authority(ies). If the increase is more than 10% of the price of their travel arrangements, Passengers will have the option of accepting a change to another holiday or cancelling and receiving a full refund of all monies paid, except for any insurance premiums and

amendment charges. If the Company is able to offer another holiday and this alternative holiday is of equivalent or higher price to the original holiday booked, then the Passenger will not have to pay more. If the alternative holiday is a lower price, the Passenger will be refunded the difference. Should Passengers decide to cancel their holiday under these circumstances, they must do so within 14 days of the date of the invoice for the additional charge.

3.4 Should the total cost to the Company of a Passenger's holiday fall by more than 2% due to any of the changes mentioned above then the Company will pass on to Passengers any refund due. Passengers should note that travel arrangements are not always purchased in local currency and some changes in local currency costs may have no impact on the price of Passengers' travel due to contractual and other protection in place.

3.5 All outstanding balances on on-board accounts must be settled in full before the Passenger finishes the cruise. If any Passenger fails to settle their on-board account then the Company shall be entitled to take whatever steps may be necessary to recover the monies due and shall be entitled to pass on any costs incurred in doing so.

3.6 Passengers must be aware that the holiday price quoted may include different points of departure and return from/to the UK. In such cases there may be additional costs associated with transfer between the two places not included in the holiday price that will be passed on to the customer.

4 SHORE EXCURSIONS

4.1 The Passenger accepts that the Company, acting as agent, arranges hotels, shore excursion and shuttle services (which may involve additional costs for Passengers) with local operators who may themselves engage the services of third party suppliers. The Company will at all times endeavour to appoint reputable and competent operators who comply with all prevailing local rules, regulations and standards, although Passengers accept that standards of hygiene, accommodation and transport might differ from comparable standards in the UK.

4.2 Local laws and regulations of the relevant country will be applied to assess the performance of suppliers in the event of a Passenger complaint. The supplier will not be deemed to have been at fault if local laws and regulations have been satisfied even if the laws of England have not been met.

4.3 Passengers should be aware that they may also be subject to terms and conditions imposed by local excursion operators.

4.4 In the event of an excursion being cancelled, the Company will take all reasonable steps to ensure that Passengers are offered a choice of an alternative excursion and/or a full refund.

4.5 Passengers cancelling excursions will not be entitled to a refund. However if the cancellation is due to ill health a supporting letter should be obtained from the boat's Doctor (charges apply) which may enable Passengers to make a claim on their Travel Insurance Policy. Any Passenger that fails to attend an excursion for whatever reason will be deemed to have cancelled.

4.6 Passengers wishing to change excursion details will be allowed to do so on presentation of the appropriate ticket(s) at the shore excursion desk during the advertised opening hours and at least 72 hours prior to the boat's arrival in the excursion port. Any amended booking will be treated as a new booking and the price charged (if applicable) will be set at the prevailing onboard price which may be higher than the original brochure price for the same excursion. New booking balances due will be credited with any payment from the original booking, less a £5 per passenger administration charge. Any discounts applied to the original booking will only be transferred to the new booking at the Company's discretion. If the cost of the new booking is less than the original booking then no refund of the surplus balance will be made.

4.7 Any changes to excursion arrangements requested by Passengers less than 72 hours prior to the boat's arrival in the excursion port will only be allowed subject to availability and the terms and conditions of the excursion operator. All other conditions are as (4.6) above.

4.8 Passengers participating in shore excursions included in the original cruise package are subject to clauses 4.1, 4.2, 4.3 and 4.4 only.

5 INSURANCE

5.1 In cases where Passengers purchase insurance through the Company, they accept the Company is acting as an agent for the named insurance provider and that the purchase will be subject to that insurance provider's terms and conditions which will be sent to them with their policy documents or provided in advance of purchase upon request.

5.2 Travel insurance arrangements must be in force for the entire duration of the holiday. If Passengers do not purchase the insurance offered by the Company, then details of the alternative insurance policy (which must at a minimum cover medical charges, cancellation, curtailment, evacuation (from the vessel) and repatriation costs for not less than £5 million) must be provided at the time of booking if possible, but no later than six months prior to the scheduled date of departure or at the time of booking if bookings are made within six months of the date of departure.

5.3 The Company is not responsible for checking that Passengers have the correct level of insurance and will not be liable for any costs, howsoever arising, in excess of any travel insurance cover purchased.

6 PASSPORTS & VISAS

6.1 It is the responsibility of all Passengers to check and fulfill the passport, visa, and immigration requirements applicable to their itinerary. The Company can only provide general information and Passengers must check requirements for their own specific circumstances with the relevant Embassies and/or Consulates as applicable.

6.2 Passengers must understand that passport, visa and immigration requirements do change and are responsible for checking the up to date position in good time before departure.

6.3 The Company requires a full 10 year British passport valid for at least six months after the date of return for all UK citizens. Passengers who are not British citizens or who hold a non British passport, must check passport and visa requirements with the Embassy or Consulate of the country(ies) to or through which they intend to travel.

6.4 All Passengers must ensure that they have the correct travel documents in their possession before departure. Passengers may incur fines if they fail to comply with documentation or visa requirements. The Company will re-charge to the Passenger any such fines that have been paid by the Company on the Passenger's behalf.

6.5 The Company does not accept any responsibility for Passengers who are denied disembarkation or are unable to travel, or who incur any other loss because they fail to comply with any passport, visa, or immigration requirements. Cancellation of any part of the holiday that arises due to problems with visa/passport, or immigration requirements will be subject to cancellation charges set out in section 8.

7 CHANGES TO BOOKING DETAILS BY PASSENGERS

7.1 The Company will do its utmost to ensure that amendments requested by Passengers are accommodated, but the Company makes no guarantee that these requests will be met. Any change request must be made in writing by the Lead Passenger and the Company reserves the right to pass on the costs of making any such changes. Passengers must be aware that charges associated with amendments are likely to increase nearer to the date of departure.

7.2 Additional passengers or cruises may be added to a booking at any time subject to availability. In each case a deposit (or full payment, as relevant) per additional Passenger will be required by the Company and all other booking conditions must be met before the new contract exists.

7.3 Requests for significant amendments to booking details (e.g. change of boat or sail date) received before the balance due date will be treated as a new booking. At the Company's sole discretion, the original booking will either be deemed cancelled (and be subject to the cancellation charges set out in section 8), or will be deemed amended (and be subject to an amendment fee of £75 per Passenger). Any deposit paid, discount applied or promotion applicable to a booking that is cancelled or amended will only be transferred to a new booking at the Company's discretion.

7.4 For minor amendments to booking details received before the balance due date (e.g. passenger name changes) an administration charge of £30 per Passenger affected will be charged. If name changes are required to scheduled flight details, the charge may be significantly more than £30 per Passenger and will be quoted on request. Passengers should also be aware that airlines may not allow transfer of Passenger names and in such cases a flight booking might need to be cancelled and rebooked, subject to availability, and at the Passengers expense.

7.5 After an amendment is applied a new confirmation invoice will be issued at which point the contract will be deemed to be amended accordingly.

8 CANCELLATION BY A PASSENGER

8.1 A Passenger may cancel a booking at any time. Cancellation will take effect when the Company has received written notice of cancellation signed by the Lead Passenger. Cancellation charges payable to the Company are:

Period before departure within which the Company receives notice	Cancellation charge per passenger
After payment of deposit	Loss of deposit + 100% of insurance premium (if applicable)
112 to 60 days before departure	60% of invoiced charge + 100% of insurance premium (if applicable)
59 to 29 days before departure	90% of invoiced charge + 100% of insurance premium (if applicable)
28 days before departure to departure date	100% of invoiced charge

8.2 A Passenger will not have a right to exclusive occupancy of a cabin with two or more berths unless the single occupancy premium has been paid. In the event of a Passenger becoming a single occupant of such a cabin due to a cancellation, he/she will become liable to pay the single occupancy premium. Passengers are advised that certain reasons for cancellation are covered by their travel insurance.

9 CANCELLATION OR ALTERATION BY THE COMPANY

9.1 The Company reserves the right at its sole and absolute discretion at any time to cancel, postpone or alter without prior notice or consultation any cruise in whole or in part in order to safeguard its Passengers, its crew, its employees or the vessel in the event of war or threat of war, political unrest, terrorist activity or threat of terrorist activity, nuclear disaster, riots, civil strife, adverse weather conditions or other similar events ("Force Majeure") or for any other valid reason. If the majority of ports that the Company aims to visit during any one cruise have to be changed on Foreign Office advice before the cruise commences, the Company undertakes to offer Passengers an alternative cruise or refund of the cost of their cruise in full, less any insurance premiums paid.

9.2 If under clause 9.1 the Company cancels a cruise before the scheduled departure date it will offer, when possible, a subsequent alternative departure of similar standard (which must be accepted in writing within 14 days of the offer being made), or the choice of a full refund of all monies paid, less any insurance premiums paid.

9.3 If under clause 9.1 the Company cancels a cruise after the scheduled departure date, it will return all Passengers as soon as practicable to the UK and make a proportional refund for any unused services, less any insurance premiums paid and any non-recoverable expenses incurred.

9.4 If under clause 9.1 the Company alters the planned itinerary only, refunds will be limited to any balances outstanding on shore excursions.

9.5 In any of the circumstances mentioned above the Company shall not be liable to pay any compensation, nor shall Passengers have any further claim against the Company.

9.6 The Company and the Master of the boat are unable to guarantee that the boat will call at every advertised port or follow every part of the advertised route. They will at all times endeavour to maintain the advertised programme but reserve the right at their sole discretion to make any alterations they deem necessary.

9.7 The company also reserves the right to cancel any cruise by giving written notice at least eight weeks before departure if sales of that departure have not reached 70% of capacity. Under such circumstances clause 9.2 will apply and the Company shall not be liable to pay compensation, nor shall Passengers have any further claim against the Company.

9.8 The Company reserves the right at its sole and absolute discretion to use a substitute boat of similar standard to the original boat should it prove necessary to do so.

9.9 In addition to the rights of the Company, Aircraft and Boat's Captains always have the right at their absolute discretion to vary any planned routing without prior notice or consultation if they deem it necessary to do so in the interests of safety.

9.10 Any flight details contained in the Company's brochures are provisional. Final flight details (including timings) will be issued near to departure and may differ significantly from any provisional information previously provided.

9.12 If for any reason details of a cruise have to be altered before departure (and subject to Clause 9.1) the Company will notify the Lead Passenger as soon as possible.

9.13 The Company will not be held responsible for, nor have liability in respect of, delays caused by third parties during passage through sea areas controlled by vessel traffic schemes, canals, rivers or any other navigable waterways.

10 MEDICAL AND OTHER CONDUCT

10.1 The Company reserves the right at any time to require any Passenger to produce medical evidence of fitness to travel including the submission of any required medical certificates.

10.2 Any Passenger boarding a boat at initial embarkation who has not filled in the required pre-boarding health declaration must inform the Company of any sickness and/or diarrhoea experienced less than 72 hours prior to embarkation. In the interest of Passenger's safety the Company reserves the right at its discretion, to refuse boarding. In such circumstances the Company shall not be liable to pay any compensation, nor shall Passengers have any further claim against the Company.

10.3 Passengers affected by a disability or medical condition must be self-sufficient or travel with someone who can provide the necessary assistance at all times. At the point of embarkation, the Company reserves the right to refuse passage to any Passenger who had failed to notify the Company at the time of booking of any disabilities or the need for assistance or who, in the opinion of the Company is unfit to travel or who may constitute a danger to themselves or others whilst on board. Under those circumstances Passengers will receive no refund of the cost of any part of the unused cruise package.

10.4 The Company will endeavour to carry Passengers of limited mobility if it has been notified of such limitations in writing at the time of booking (and has been informed of any deterioration in condition or new conditions between booking and travelling) and after any additional Fair Trading Conditions have been agreed by the Passenger and the Company in writing prior to departure. Passengers who use wheelchairs must be able to board the boat on foot, provide their own standard size collapsible wheelchairs and be accompanied by a travelling companion fit and able to assist them at all times.

10.5 Whilst the Company makes every effort to accommodate all Passengers' needs, Passengers using wheelchairs may have restricted access in certain areas of the boat and may be unable to go ashore in certain ports, particularly those that require the use of tenders.

10.6 The Company does not accept any responsibility for Passengers unable to travel, or who incur any other loss because they fail to comply with any health formalities. The Company takes no responsibility for Passengers denied embarkation and/or disembarkation on medical grounds. Cancellation of any part of the holiday that arises due to health requirements will be subject to cancellation charges as set out in section 8.

10.7 Any cost or expense reasonably incurred by the Company for or on behalf of the Passenger in respect of any form of medical, dental or similar treatment, hotel, transportation, repatriation or any other expense shall be repayable by the Passenger to the Company irrespective of whether the sum is covered by the Passenger's travel insurance arrangements.

10.8 If a Passenger is refused entry to board an aircraft because, in the opinion of the Captain, the Passenger is unfit to travel or represents a threat to the safety of the aircraft or its Passengers or crew or is abusive or disruptive, the Company will not be liable to complete the Passenger's holiday arrangements and will not be liable to pay any refund or compensation.

10.9 Unless approved by the Company in writing prior to departure, Passengers may not bring on board any controlled substances.

10.10 Passengers may not bring on board any prohibited substances, any animals or any goods of a flammable or dangerous nature. Doing so will render the passenger strictly liable to the Company for any injury, loss, damage or expense suffered by the Company as a result. The Passenger will also be personally liable for any statutory penalties.

10.11 Passengers are required at all times to follow the instructions of employees and crew regarding the use of boat's equipment (including hand sanitizers) and general behaviour whilst on board and the Company

will not be responsible for any consequential injury, illness, financial or other loss incurred by Passengers if they fail to comply with the instructions they are given.

10.12 The Master (or any employee or member of the crew authorized by the Master) will be entitled to search the cabin and/or personal luggage of any Passenger suspected of being in breach of these clauses. In addition, any employee or crew member will be entitled to enter a Passenger's cabin in order to carry out an inspection, or to undertake cleaning, maintenance or repair work.

10.13 The Company has the right to refuse or revoke passage to anyone who, in its judgment, is in a physical or mental condition unfit for travel, or who may require care beyond that which the vessel can provide and under such circumstances the Company will offer the Passenger no refund of any part of the cost of their unused cruise package.

10.14 If it appears that a Passenger's conduct, behaviour or health is likely to endanger the Passenger's own health or safety or the health, safety or enjoyment of any other Passenger or crew or employee, or make the Company liable for the costs of any medical treatment or repatriation, the Company and/or the Master reserve the right to take appropriate action. This may include disembarkation, confinement to a particular cabin, and through the boat's doctor, the administration of any drugs or medicines and/or confinement to a hospital or similar institution at any port. If, under such circumstances, the Passenger's cruise is terminated the Company will offer the Passenger no refund of any part of the cost of their unused cruise package.

10.15 The Company may invite various affinity groups of people with shared interests who choose to travel together onto a cruise. The Company does not envisage that this will materially affect the normal day to day operation of the boat but Passengers must accept that there may be occasions when certain facilities are unavailable whilst these groups are on board.

10.16 Should any Passenger have the misfortune to suffer illness, injury or death during the period of the cruise arising out of an activity that does not form part of the arrangement made by the Company, the Company will, where appropriate, provide any assistance it can to the affected Passenger, such assistance being limited to a maximum cost incurred by the Company of £5,000 per cabin.

11 COMPLAINTS

11.1 Any Passenger who encounters a problem during a cruise must immediately report it to the Hotel Manager or a senior member of the crew on the boat and ensure that the issue is recorded in the boat's log together with any action taken to resolve it. If the matter cannot be resolved during the cruise, and the Passenger wishes to pursue a complaint, the Passenger must write to the Company within 28 days of final disembarkation.

11.2 As a member of ABTA, member boat number W0302, the Company maintains a high standard of service in line with ABTA's Code of Conduct. Disputes arising out of or in connection with, this contract which cannot be amicably settled may be referred to arbitration, if the customer so wishes, under a special Scheme which, although devised by arrangement with the Association of British Travel Agents, is administered quite independently by IDRS, part of the Chartered Institute of Arbitrators. It provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. Full details will be supplied on request. The scheme does not apply to claims which are solely in respect of physical injury, or illness or their consequences. The Scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. The rules of the Scheme provide that the application for arbitration must be made within nine months of the complaint or the Passenger's return to the UK (whichever is the later) but in special circumstances it may still be offered outside the period.

12 CONDITIONS OF CARRIAGE BY SEA

12.1 Travel on board the boat is subject to the boating company's Conditions of Carriage some of which limit or exclude liability in accordance with international conventions. Copies of these conditions will be sent to Passengers with their travel documentation but they can be provided in advance upon request. They are also available on board the boat.

12.2 If for any reason despite the above paragraph the Company would be otherwise liable in connection with carriage by sea the provisions of the Athens Convention relating to the carriage of Passengers and their luggage by sea 1974 ("the Athens Convention") and any modification thereof which may be in force at the time, may be applicable to the contract. The Company draws each Passenger's attention to the fact that the Athens Convention in most cases limits the carrier's liability for death or personal injury or loss of or damage to luggage and makes special provision for valuables. The Athens Convention presumes that luggage has been delivered undamaged unless written notice is given to the carrier before or at the time of disembarkation or re-delivery or from the time when such re-delivery should have taken place. If and in so far as the Athens Convention is applicable to the contract, the Company shall be entitled to the benefit of all limitations, rights and immunities conferred by the Athens Convention. Without prejudice to the generality of the foregoing provisions of this condition any damages payable by the Company up to the Athens Convention Limits shall be reduced in proportion to any contributory negligence by the Passenger and by the maximum deductible specified in Article 8 (4) of the Athens Convention.

12.3 Insofar as a cruise may be performed on a boat not owned by the Company, Passengers agree that the Company shall at all times nevertheless be deemed a boat owner for the purposes of any relevant laws in force in any relevant jurisdiction and therefore be entitled to any limit to its liability.

13 CONDITIONS OF CARRIAGE BY AIR

13.1 Travel on board aircraft used in travelling to and from the boat is subject to the airline's standard ticket conditions, some of which limit or exclude liability in accordance with international conventions. These conditions can be found on the airline's website or can be provided by the Company upon request.

13.2 If your air journey involves a destination or stop in a country other than the one from which you depart, the Warsaw Convention may govern the liability of all airlines involved in your journey, including any portion thereof in a single country. This Convention limits the liability of airlines involved in your journey, including any portion thereof in a single country. This Convention limits the liability of airlines for death or bodily injury and for baggage loss, delay or damage. For many air carriers, the Warsaw Convention limits for bodily injury or death and the defence that they have taken all necessary measures to avoid the damage for the first 100,000 Special Drawing Rights of any such claim do not apply. In addition, in cases of death or bodily injury, many air carriers will make advance payments to the person entitled to compensation, if required to meet immediate economic needs, in proportion to the hardship suffered. European Community carriers provides a minimum advance equal to not less than 15,000 Special Drawing Rights in the event of death. Other air carriers may apply alternate provisions.

14 GUEST SPEAKERS

14.1 Independent contractors retained by the Company, including but not limited to lecturers, guest personalities, cruise hosts and entertainers are subject to change and/or cancellation without notice. The Company also retains the right to change any member of the boat's crew previously advertised or disclosed (e.g. the boat's Master) without notice.

15 FINANCIAL PROTECTION

15.1 The Package Travel, Package Holidays and Package Tours Regulations 1992 require the Company to provide security for the monies that each Passenger pays for the package holidays booked with the Company and for your repatriation in the event of the Company's insolvency. The Company provides this security for air holiday packages by way of an Air Travel Operators Licence (number 3897) administered by the Civil Aviation Authority, and for non air holiday packages by way of a bond organized through ABTA. In the unlikely event of the insolvency of the Company, the CAA or bond issuer (where appropriate) will arrange to refund any money that the Passenger has paid to the Company for an advance booking.

TRAVEL INSURANCE

OUR FAIR TRADING CONDITIONS STIPULATE THAT ALL PASSENGERS TRAVELLING WITH US ARE REQUIRED TO HAVE VALID TRAVEL INSURANCE IN PLACE.

You should also have insurance cover from the moment you book as cancellation charges apply from the time deposits are received (see Fair Trading Conditions). **Premiums must therefore be paid with the deposit.**

We are able to offer travel insurance cover tailor-made for our cruise holidays, details of which are given below, together with the premiums payable. Cover is arranged with The Travel Insurance People through Fogg Travel Insurance Services Limited and is underwritten by Union Reiseversicherung AG (URV), all of whom are authorised and regulated by the Financial Services Authority. Swan Hellenic is a trading name of All Leisure Holidays Ltd which is an Appointed Representative of Green Castle Insurance Services trading as The Travel Insurance People, enabling Swan Hellenic to arrange insurance for their clients.

A full copy of the policy and Key Facts document is available upon request and can also be viewed on our website prior to purchase to ensure the cover meets your individual needs. As with all travel insurance policies you are only insured for an event which occurs after you have purchased the cover. Please carefully read the following section headed Health. The policy details and premiums apply to

PREMIUMS PER PERSON				
Premiums are based on age at date of booking and total invoice value per person				
Age at time of booking	Up to £1,999	Up to £2,999	Up to £3,999	Up to £5,000
Up to 60	£71	£87	£92	£112
61 to 70	£87	£117	£128	£153
71 to 80	£123	£158	£174	£215
81 to 89	£199	£266	£286	£357

departures up to and including 31 December, 2012. Premiums shown include 20% Insurance Premium Tax (IPT). It is a condition of this travel insurance that passengers travelling to European Union countries apply for and obtain an EHIC card from their local Post Office, which will entitle them to benefit from reciprocal health agreements which exist between European Union countries.

HEALTH

If you, or any other person travelling with you, have ever had treatment for any heart or circulatory condition, a stroke or high blood pressure, any breathing condition (including asthma), any type of cancer, any type of diabetes, any existing injury or other serious or re-occurring medical condition, any condition requiring long term prescribed medication or if you are receiving or awaiting investigation for any medical condition, or have been referred to a specialist in the past 2 years, then you must advise Travellers Healthcheck on 0845 1300 430 as per the policy terms to check if cover is available. Insurers reserve the right to impose additional terms. You will receive confirmation in writing of their decision.

CHANGES IN YOUR HEALTH

If your health or medication changes between purchasing the travel insurance and date of travel you are also required to call Travellers HealthCheck.

We will send you a full copy of the policy wording and key facts with your confirmation of booking and these should be taken on your cruise. Please read these carefully. Failure to disclose any material facts may mean that your policy will not cover you and may invalidate the policy altogether. If the travel insurance does not meet your requirements you may cancel the policy within 14 days of receipt to obtain a full refund, provided travel has not started and no claim has been made. After the 14 day period all premiums, including any additional premiums charged for pre-existing medical conditions, are non-refundable under any circumstances.

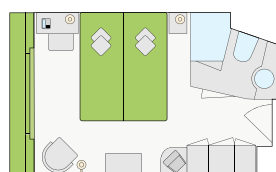
Please note that cover is only available to residents of the UK and EU member countries.

For passengers booking cruises not covered in the premiums table, we may be able to suggest alternative insurance providers – please call us for details on 0844 209 9000.

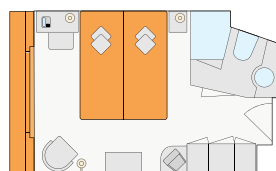
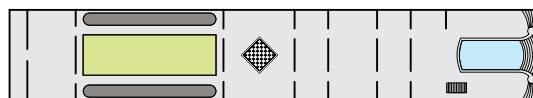
A. PRE-TRAVEL POLICY			
Policy section	Maximum benefit	Excess	
		Under 70	70 & over
1. Cancellation	up to £5,000	£75	£125
Unused excursions	up to £500		
B. TRAVEL POLICY			
Policy section	Maximum benefit	Excess	
		Under 70	70 & over
1. Departure delay	up to £100	Nil	Nil
Delay abandonment	up to £5,000	£75	£125
Missed departure	up to £800	Nil	Nil
2. Personal possessions	up to £1,500	£75	£125
Single article limit	up to £300		
Valuable limit	up to £300		
Delayed possessions	up to £100	Nil	Nil
3. Personal money	up to £500	£75	£125
Cash limit	up to £250		
Loss of travel documents	up to £250	Nil	Nil
4. Emergency medical expenses	up to £5,000,00	£75	£125
Area 1 limit	up to £2,000		
State hospital benefit	up to £600	Nil	Nil
5. Curtailment	up to £5,000	£75	£125
Missed port benefit	up to £500	Nil	Nil
6. Personal liability	up to £2,000,000	£75	£125
7. Personal accident	up to £10,000*	Nil	Nil
8. Legal advice and expenses	up to £25,000	£75	£125

* Cover is reduced to £1,000 if you are under 16 or over 75 years. Premiums are valid at the time of printing (March 2011) but are subject to change Limits and exclusions apply. This table is provided for guidance only.

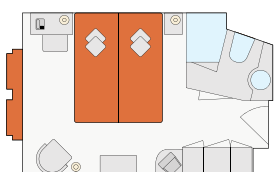
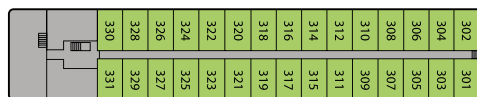
MV A-ROSA STELLA (Rhône)



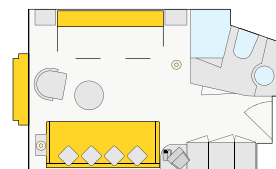
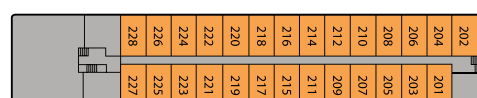
SUN DECK



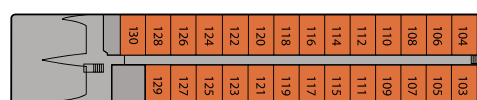
DECK 3



DECK 2



DECK 1



There are steps up/down from the Reception area to all passenger cabins on Decks 1, 2 and 3. There is no lift.

CRUISE FARES 2012

A-ROSA STELLA – 7 NIGHT RHÔNE RIVER CRUISES

Cat	Deck	Description	12 May 2012	19 May 2012	9 June 2012	16 June 2012	1 Sept 2012	8 Sept 2012
Twin Cabin per person from								
D	3	Outside (with Juliette balcony)	£2,195	£2,195	£2,195	£2,245	£2,245	£2,195
C	2	Outside (with Juliette balcony)	£2,095	£2,095	£2,095	£2,125	£2,125	£2,095
A	1	Outside with portholes	£1,750	£1,750	£1,750	£1,795	£1,795	£1,750
S	1	Outside (mid ship) with a porthole	£1,725	£1,725	£1,725	£1,750	£1,750	£1,725
Single Cabin (limited availability) from								
DD	3	Outside (with Juliette balcony)	£3,840	£3,840	£3,840	£3,930	£3,930	£3,840
CC	2	Outside (with Juliette balcony)	£3,665	£3,665	£3,665	£3,720	£3,720	£3,665
AA	1	Outside with portholes	£3,065	£3,065	£3,065	£3,140	£3,140	£3,065
SS	1	Outside (mid ship) with a porthole	£3,020	£3,020	£3,020	£3,065	£3,065	£3,020

All prices are per person in UK£ based on double occupancy, except for single cabin rates as shown.

Please Note: All cabins are of a European configuration comprising of two single mattresses in one solid bed-frame and made up with two single duvets. The beds cannot be split into twin format. Exceptions are category S (cabins 101 and 102). All cabins have private facilities, are elegantly furnished and include adjustable air conditioning and television. There are no lifts on board and there are steps between decks and up to the sun deck.



MV A-ROSA RIVA (Danube)

SUN DECK



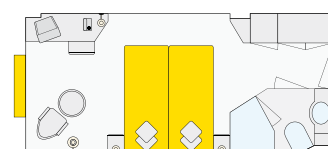
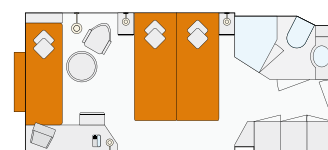
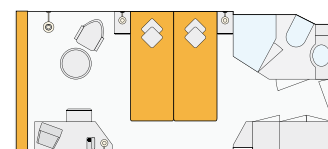
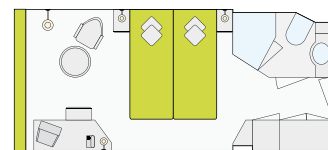
DECK 3



DECK 2



DECK 1



CRUISE FARES 2012

A-ROSA RIVA – 7 NIGHT DANUBE RIVER CRUISE				
Cat	Deck	Description	29 April 2012	23 Sept 2012
Twin Cabin per person from				
B	3	Outside (with panoramic window)	£1,995	£2,075
C	2	Outside (with Juliette balcony)	£2,095	£2,175
A	1	Outside (with picture window & 1 additional bed)	£1,550	£1,625
S	1	Outside (with picture window)	£1,525	£1,595
Single Cabin (limited availability) from				
BB	3	Outside (with panoramic window)	£3,490	£3,630
CC	2	Outside (with Juliette balcony)	£3,665	£3,805
AA	1	Outside (with picture window & 1 additional bed)	£2,715	£2,845
SS	1	Outside (with picture window)	£2,670	£2,790

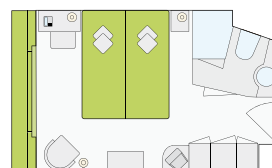
All prices are per person in UK£ based on double occupancy, except for single cabin rates as shown.

Please Note: All cabins are of a European configuration comprising of two single mattresses in one solid bed-frame and made up with two single duvets. The beds cannot be split into twin format. Exceptions are category S (cabins 101, 102, 103 and 104). Picture windows cannot be opened as situated just above waterline. Panoramic window cannot be opened. There is no lift on board; there are spiral stairs between decks and up to the Sun Deck.

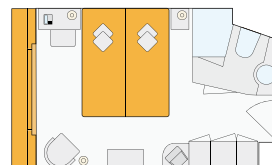


MV A-ROSA BRAVA (The Rhine – Moselle & Rhine)

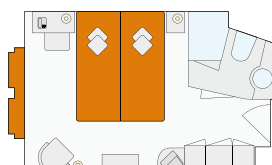
SUN DECK



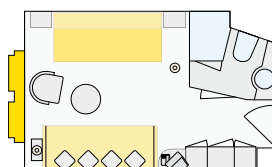
DECK 3



DECK 2



DECK 1



CRUISE FARES 2012

A-ROSA BRAVA – 7 NIGHT RHINE (JUNE) AND 7 NIGHT MOSELLE & RHINE (SEPT) RIVER CRUISES				
Cat	Deck	Description	24 June 2012	15 Sept 2012
Twin Cabin per person from				
D	3	Outside (with Juliette balcony)	£2,195	£2,245
C	2	Outside (with Juliette balcony)	£2,095	£2,125
A	1	Outside (with portholes)	£1,750	£1,795
S	1	Outside Twin (with portholes & 1 additional bed)	£1,725	£1,750
Single Cabin (limited availability) from				
DD	3	Outside (with Juliette balcony)	£3,840	£3,930
CC	2	Outside (with Juliette balcony)	£3,665	£3,720
AA	1	Outside (with portholes)	£3,065	£3,140
SS	1	Outside Twin (with portholes & 1 additional bed)	£3,020	£3,065

All prices are per person in UK£ based on double occupancy, except for single cabin rates as shown.

Please Note: All cabins are of a European configuration comprising of two single mattresses in one solid bed-frame and made up with two single duvets. The beds cannot be split into twin format. Exceptions are category S (cabins 128, 129, 130 and 131). Portholes cannot be opened as situated just above waterline. There is no lift on board; there are spiral stairs between decks and up to the Sun Deck.



SWAN'S RIVER CRUISES 2012



Departs UK	Cruise	No. Days	From/To	Cruise reference	Page
APR 29	DANUBE	8	PASSAU, Germany / PASSAU, Germany via Budapest	RIV120429	16
MAY 12	RHÔNE	8	LYON, France / LYON, France via Arles	STE120512	12
MAY 19	RHÔNE	8	LYON, France / LYON, France via Arles	STE120519	12
JUNE 9	RHÔNE	8	LYON, France / LYON, France via Arles	STE120609	12
JUNE 16	RHÔNE	8	LYON, France / LYON, France via Arles	STE120616	12
JUNE 24	RHINE	8	COLOGNE, Germany / COLOGNE, Germany via Strasbourg	BRV120624	20
SEPT 1	RHÔNE	8	LYON, France / LYON, France via Arles	STE120901	12
SEPT 8	RHÔNE	8	LYON, France / LYON, France via Arles	STE120908	12
SEPT 15	MOSELLE & RHINE	8	FRANKFURT, Germany / FRANKFURT, Germany via Trier	BRV120915	24
SEPT 23	DANUBE	8	PASSAU, Germany / PASSAU, Germany via Budapest	RIV120923	16



SWAN HELLENIC DISCOVERY CRUISES 2011 & 2012

Swan Hellenic has been operating discovery cruises for more than 50 years, blending a mix of 'must see' sites with smaller, less visited sites, that larger ships pass by. An inclusive programme of shore excursions and talks given by our eminent Guest Speakers ensure you make the most of each destination.

From March 2011 to December 2012 our small ship, *Minerva*, will be taking around 320 like-minded passengers to the Mediterranean & Black Sea, Northern Europe and the UK, The Baltic, The Middle East, Far East and Southeast Asia.

www.swanhellenic.com

HEBRIDEAN PRINCESS CRUISES 2012

For cruises around the Highlands and Islands of Scotland, Ireland, England & The Channel Islands and Northern France, our sister ship *Hebridean Princess* can take you there in unrivalled style. Our small, five star luxury cruise ship affords our guests the highest standards of accommodation, together with a level of service from an almost forgotten era.

www.hebridean.co.uk



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Our offices are open for telephone reservations from 9am to 7pm on weekdays;
9am to 5pm on Saturdays and 10am to 4pm on Sundays

Calls cost 5p per minute from a BT landline. Other networks may vary.

E-mail: reservations@swanhellenic.com or administration@swanhellenic.com

Website: www.swansrivercruises.com

